

Making EPA *Stat* Work For You

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Presentation Outline

1. Who we are, the Program Analysis Division
2. Bringing *Stat* to EPA: What is EPA*Stat*?
3. Demo of Tools to Make EPA*Stat* Work for You
 - EPA's Continuous Learning Center
 - Use of IPTV and Question Tool in EPA*Stat* Meetings
 - EPA*Stat* Webinars
 - *What Works* Wiki
4. You and the future of EPA*Stat*
 - EPA managers and staff
 - Role of external partners
 - Role of the public

What is the Program Analysis Division?

- ❑ Our mission is to advance data-driven decision making and innovative practices across EPA to improve health and environmental outcomes.
- ❑ We do this by:
 - Analyzing performance data
 - Disseminating lessons learned and best practices throughout the agency
 - Managing and supporting the *EPAStat* senior-management meetings

Bringing *Stat* to EPA

- Adopting a successful model:
 - To a federal agency,
 - To an environmental agency, and
 - To a regulatory agency.
- *Stat* Program Founding Principles:
 - Accurate, timely intelligence clearly communicated to all.
 - A rapid deployment of resources that is concentrated, synchronized and focused.
 - Effective tactics and strategies.
 - Relentless follow-up and assessment.

Existing Stat Programs

-  [BayStat](#)
Chesapeake Bay
-  [MDEStat](#)
Maryland Department of the Environment
-  [KingStat](#)
King County Department of Natural Resources
-  [Washington GMAP](#)
Washington State
-  [StateStat](#)
State of Maryland
-  [SnoStat](#)
Snohomish County, Washington
-  [CitiStat](#)
Baltimore, Maryland
-  [CitiStat Buffalo](#)
Buffalo, New York
-  [ProvStat](#)
Providence, Rhode Island
-  [SomerStat](#)
Somerville, Massachusetts
-  [CapStat](#)
Washington DC
-  [PalmStat](#)
Palm Bay, Florida

 Environmental

 State

 County

 City



Why EPAStat?

- ❑ Improve ability to achieve environmental & human health results
- ❑ Add fresh and frequent component to management system—better diagnostics + early action
- ❑ Increase accountability and transparency
- ❑ Engage senior leadership on operations & performance
- ❑ Identify & replicate success stories, best practices

EPA *Stat* Meetings

- ❑ Diagnostic tool for accountability and continuous improvement
- ❑ Held at six-week or quarterly intervals
- ❑ Chaired by Deputy Administrator/PIO
- ❑ Attendees include executives responsible for meeting content
- ❑ Collaborative forum for problem-solving

EPA*Stat* Meetings

- Focus management attention on priorities at various levels
 - Headquarters offices (e.g., air, water, enforcement)
 - Regional offices (e.g., Northeast, Midwest)
 - Problems (e.g., Time it takes to hire)
 - Cross-programmatic issues (e.g., Hypoxia in the Gulf of Mexico; Emergency Response)
- Focus on “learning”
 - Meeting materials shared prior to meeting
 - Many meetings broadcast on IP-TV
 - Some meetings include time devoted to answering questions submitted anonymously through website question tool
 - Continuous Learning Website: best practices

Continuous Learning Center Website

Continuous Learning Center | Program Analysis Division | ORMP | OPEI | USEPA - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://intranet.epa.gov/learning/>

Office of Regulatory Policy and Management
PAD
Program Analysis Division

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Continuous Learning Center

For Improved Outcomes

The Continuous Learning Center for Improved Outcomes (Learning Center) has been created to provide Agency managers and staff with tools and information to help them improve outcomes and manage for results. The Learning Center is managed by the Program Analysis Division (PAD) in the Office of Regulatory Policy and Management of the Office of Policy, Economics, and Innovation.

Initiatives

- [EPASat Program](#)
 - [EPASat Headquarters Meetings](#)
 - [EPASat Regional Meetings](#)
 - [EPASat Topic Meetings](#)
 - [EPASat Quarterly Report](#)
- [Successful Practices, Lessons Learned](#)
- [President's Quality Award](#)

Program Analysis Toolkit

- [Collaboration](#)
- [Innovation](#)
- [Indicators, Measures, and Evaluation](#)
- [Partners and Networks](#)
- [Performance Measures](#)
- [Strategic Planning](#)
- [Training](#)

Contribute Your Ideas

- [Your Successful Practice or Lesson Learned](#)
- [Your Question for an Upcoming EPASat Meeting](#)

EPASat Topic Meetings (IPTV)

- **December 4, 08, 2-3 PM EST, Time it Takes to Hire: Follow-Up Broadcast (OARM)**

Regional EPASat Meetings

- **December 4, 08, 3:30-4:30 PM EST, Great South, Bullet Room**
- **December 8, 08, 2:00-3:00 PM EST, Mexico Border, Bullet Room**
- **December 8, 08, 4:30-5:30 PM, Great American West (GAW), Bullet Room**
[View all Regional EPASat meetings.](#)

Headquarters EPASat Meetings

- **December 2, 08, 10:00-11:00 AM, OCR, 3412 ARN**
- **December 3, 08, 1:00-**

Featured Successful Practice

Clean Air: Region 5 use of funds to help reduce diesel emissions... more

Trusted sites



Reducing the Time it Takes to Hire

Transition



Emergency Preparedness

Hypoxia in the Gulf of Mexico



EPAStat: Topic Session Broadcasts on IP-TV



EPAStat Regional Sessions on IP-TV

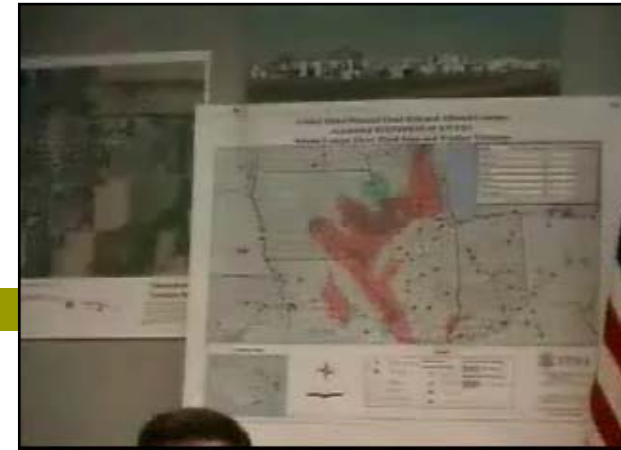
Great American West



Islands



Midwest



Great South



US-Mexico Border



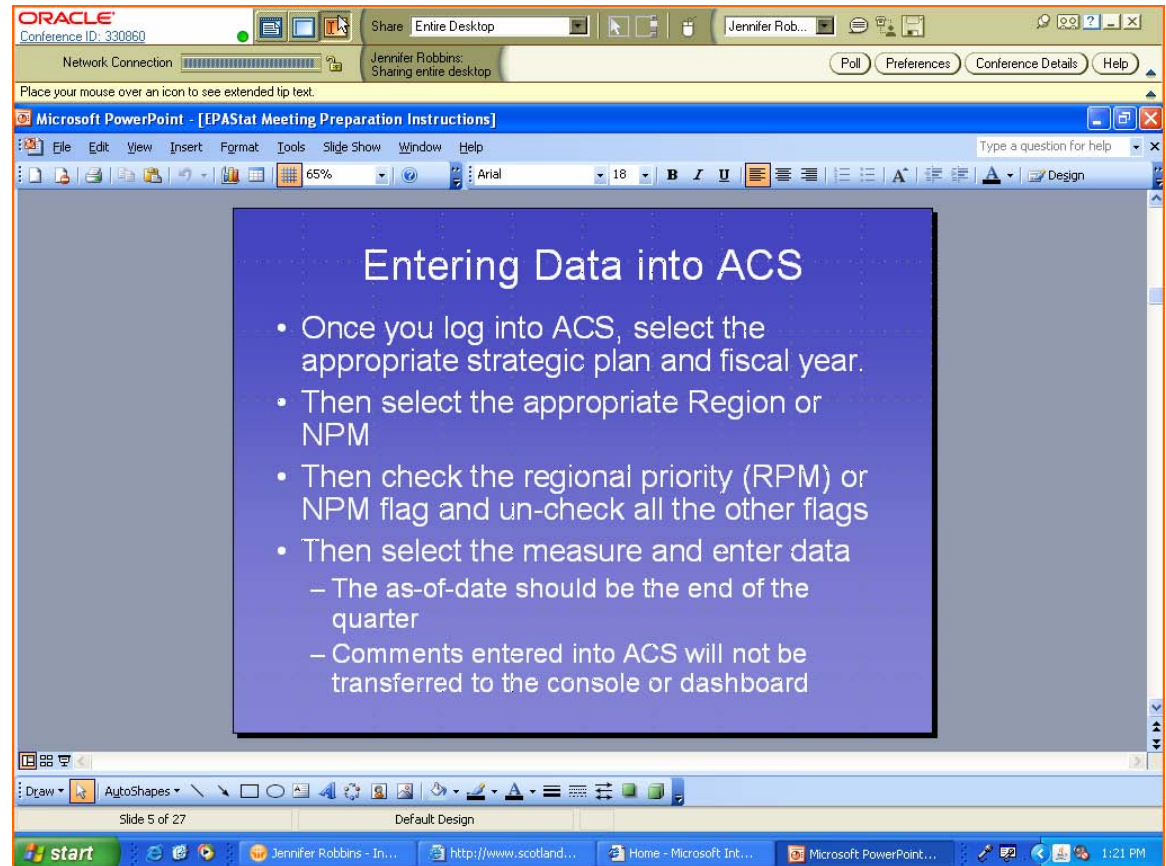
Northeast

Making EPAStat Work for You

- Visit the Continuous Learning Center
intranet.epa.gov/learning
 - Find out the EPAStat Meeting Schedule
 - Suggest a Topic for Senior attention
 - Submit a question for an upcoming session
 - Get ready for your upcoming EPAStat meeting by joining a webinar, accessing useful links
 - Watch a previous broadcast and find answers to your questions
 - Find, share, learn a best practice

EPASat Webinars via the Portal

- Webinars held with Regions and NPMs to demonstrate how to use new databases and other tools in preparation for the FY08 Q4 *EPASat* meetings



The screenshot displays an Oracle web conference interface. At the top, the Oracle logo and conference ID (330860) are visible. The main content area shows a Microsoft PowerPoint slide titled "Entering Data into ACS". The slide contains a bulleted list of instructions for entering data into ACS. The bottom of the screen shows the Windows taskbar with the Start button and several open applications, including Jennifer Robbins' desktop sharing session and a browser window.

ORACLE
Conference ID: 330860

Share: Entire Desktop
Jennifer Robbins: Sharing entire desktop

Network Connection: [Progress Bar]
Jennifer Robbins: Sharing entire desktop

Place your mouse over an icon to see extended tip text.

Microsoft PowerPoint - [EPASat Meeting Preparation Instructions]

File Edit View Insert Format Tools Slide Show Window Help

Type a question for help

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Entering Data into ACS

- Once you log into ACS, select the appropriate strategic plan and fiscal year.
- Then select the appropriate Region or NPM
- Then check the regional priority (RPM) or NPM flag and un-check all the other flags
- Then select the measure and enter data
 - The as-of-date should be the end of the quarter
 - Comments entered into ACS will not be transferred to the console or dashboard

Slide 5 of 27 Default Design

start Jennifer Robbins - In... http://www.scotland... Home - Microsoft Int... Microsoft PowerPoint... 1:21 PM



Making EPAStat Work for You

- Things you can do:
 - Learn about best practices and innovations
 - Share lessons learned
 - Exchange ideas to foster collective learning
 - Ask a question on how to improve processes
 - Support *EPAStat* meetings with documents, files, notes and follow-up discussions

Benefits of Wiki Approach

- Engagement of regional administrators and deputies in dialogue on development and implementation of best practices
- Sends clear messages to staff:
 - Encourages working together toward a broader goal
 - Helps staff save time and accomplish more
 - Helps retain knowledge when people leave/retire
 - Provides a way to distinguish yourself among peers

Challenges

- Technological barriers
 - “Why should I use these tools?”
 - “Will these create more work for me?”
 - “Are they difficult to use?”

- EPA Culture
 - Clearance to post on a Wiki?

- Additional Challenges
 - Data frequency & availability
 - Outputs linked to outcomes
 - Context for decision-making
 - Data in the hands of those who can affect change
 - Lowering the “cost” of sharing and adopting “best practices”

You and the Future of EPAStat

- Senior-management sessions
 - Greater analysis on topics
 - Benchmarking agency national priorities
 - Defining success, laying out steps to get there
 - Panel approach for effective decision-making
- EPA staff and management
 - Greater collaboration across organizations
- Role of the public and stakeholders
 - Public reports on national priorities
- Role of external partners
 - Other federal agencies
 - States

Questions?

Key Links and Contact Info

- Continuous Learning Center
 - <http://intranet.epa.gov/learning/>

- What Works Wiki
 - https://wiki.epa.gov/EPASat/index.php/Main_Page

- Get in touch with PAD
 - Evangeline (Evie) Cummings – (202) 564-1728
OR Cummings.evangeline@epa.gov
 - <http://intranet.epa.gov/learning/contact.htm>