

EPA has a History of Collaboration and Engagement

- **EPA's Administrators have promoted a culture of transparency, active stakeholder engagement and collaboration.**
- **President Barack Obama's Memorandum for Heads of Executive Departments and Agencies, January 2009:**

"Government should be participatory. Public engagement enhances the government's effectiveness and improves the quality of its decisions....Government should be collaborative. Collaboration actively engages Americans in the work of their government."



CPRC

Conflict Prevention and Resolution Center

What CPRC Does:



Conflict Prevention
and Resolution
Center (CPRC)

202-564-2922

Email:

adr@epa.gov

Web:

www.epa.gov/adr

For your policy, regulatory or voluntary program, enforcement action, permits, site decisions

We can:

- Quickly find and retain **facilitators and mediators**
- Help you **engage stakeholders or the public** productively
- **Assess obstacles to agreement** and design a process to cement lasting decisions
- Provide **training and coaching** in facilitation, mediation, managing public involvement, and conflict prevention
- Help **find the funds** to retain expert facilitators and mediators



CPRC

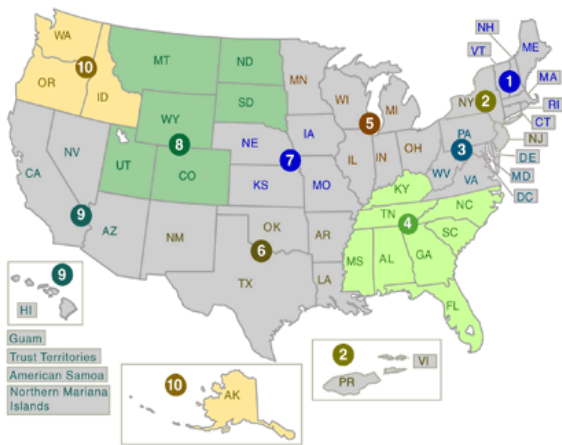
Conflict Prevention and Resolution Center

CPRC - Who we are

- **Experts** in facilitation, mediation, public engagement & alternative dispute resolution.
- Six **professional facilitators/mediators** on staff with an average of 18 years in dispute resolution. We've worked in every major environmental program.
- Our goal: to make it as **easy as possible** to get input from the public and reach agreement on difficult issues.



Getting ADR Help in Your Region



EPA's Regional ADR Specialist Network can help you:

- Assess your needs
- Design your facilitation or ADR project
- Find a facilitator/mediator
- Help with contract access
- Provide training
- Help find funding for neutrals

Obtaining Expert Facilitators or Mediators

- **Conflict Prevention and Resolution Contract**
 - Available to HQ offices and Regions
 - Offers access to a full range of facilitation, mediation and training services
 - Provides contractors nationwide
 - ***FAST and Easy to access*** – see EPA intranet: intranet.epa.gov/adr
- **Interagency Agreement – US Institute for Environmental Conflict Resolution**
 - Training courses and ECR Conference in May 2010
 - Mediators for cases – specialize in Tribal and inter-governmental issues
 - National Roster of Dispute Resolution Professionals (www.ecr.gov)



Two ways to learn more

ON A QUEST FOR CONSENSUS?
Begin identifying your consensus-building opportunities using one of the online tools below from the EPA's Conflict Prevention and Resolution Center.

DIAGNOSTIC TOOL


Stakeholders uneasy or upset? Agreement seem elusive? Evaluate your standing and explore your options for striking a meaningful agreement by spending 15 to 20 minutes with this online diagnostic tool. Complete the exercise independently or tap the expertise of a live consensus consultant at any time in the process.

FACILITATOR FINDER

Check the price of getting just the right professional facilitator or mediator for your project in less than 20 minutes. Tell us what you need. We'll immediately send a price range by e-mail. Or just give us a call at 202-564-2922. Either way, you can quickly get free guidance from an expert from the Conflict Prevention and Resolution Center. Because that's what we're about: agreement made easier.

PUBLIC INPUT ORGANIZER

Your one-stop online guide for how to gather and analyze public input around an environmental topic, site, project or proposed rule.

 To skip the tools and get a person call 202-564-2922.

STAKEHOLDER INPUT ORGANIZER

We can help you manage stakeholder interaction, bringing easy agreement to your project. This works like the Public Input Organizer, except with stakeholders.

1. Call us 202-564-2922 our consultation is free.
2. Use the fast, free web-based tools on EPA's intranet
 - Facilitator Finder
 - Stakeholder engagement tool (coming Fall 09)
 - Public input organizer (coming Fall 09)
 - Diagnostic tool (coming Winter 09)

Now available at <http://intranet.epa.gov/adr/>
or <http://epa.gov/adr>



CPRC is sponsoring Charrette Training Workshops

- One day course – upon request by Region
 - FREE
 - Region selects date, provides room and publicity
 - Minimum registration 15 people (can include state and local)
- Webcast – 90 minute overview – winter 2010
- On-Line – one day course materials adapted for on-line review – available fall '09
- All courses will be:
 - Listed on Trainex
 - Noticed through OSWER Training Contacts, Community Involvement and SF Branch Chief monthly calls
 - FREE



Funding Available from CPRC

Want to Explore a Charrette for Your Site?

- Situation or Initial Assessment or design funding available
 - Through CPRC Contract
 - Superfund sites
 - If charrette is possible, site funding will need to be available
 - Depending on site, additional funding for charrette may be available
- Easy, expert contract access available for non-SF sites, but funding from CPRC is scarce
- Experienced facilitators/service providers selected on site specific basis
- Contact Deborah Dalton (dalton.deborah@epa.gov or 202-564-2913)



Other Training and Capacity Building

Other training workshops available through CPRC include:

- Quest for Consensus
- Using a Mediator to Maximize Effectiveness in Negotiations
- Situation Assessment – Fitting the Forum to the Fuss
- Interest Based Negotiations/Problem Solving
- Apology – A Conflict Prevention Tool???



Course Evaluation



- Please sign in
- Our contractor, Andy Rowe, ARC Economics will send you an email with Survey Monkey link
- Please click, fill out and send back
- We really value these evaluations as a way of providing the best, most relevant trainings.
- Your responses will be aggregated and not be attributed
- Thank you, thank you, thank you