

## **Lessons Learned: Barriers to Measuring Compliance Assistance Outcomes**

### **Description**

This session will focus on measuring the success of compliance assistance activities and the barriers encountered while measuring these outcomes. In particular, we will cover the pros and cons of mass mailing surveys and pre-post tests as a means of measuring the effectiveness of on-site visits and workshops/seminars. Sectors discussed will be dry cleaners and hospitals/universities.

### **Goals/Outcomes**

To share with participants two different approaches used to measure compliance activities (on-site visits/mailings and pre-post testing at workshops/seminars).

Sharing of lessons learned/common pitfalls encountered measuring outcomes and possible solutions.

To share with participants reasons measuring outcomes is important yet difficult to capture.

To encourage participation in refining outcome methods and tactics.

### **Key Questions**

- What methods are most effective in measuring outcomes?
- What are the best way to administer a pre-post test?
- How can a pre-post test improve the quality of future workshops/seminars?

### **Presenters**

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