

## On-Site Training Case Studies - Two Programs That Work

### Description

This session will focus on two different programs that have been very successful in their effectiveness. One program is the municipal wastewater treatment plant onsite assistance program partially supported under Section 104g of the Clean Water Act. For approximately \$2,000 dollars in annual funding per community assisted, the support of 10 Regional EPA offices and trainers from 40 State Agencies and Training Centers, more than 800 communities are assisted annually with the result that more than 80% are either returned to compliance with very little cost or have demonstrated significant improvements in performance. The general program will be outlined and specific examples will be given for five communities assisted under this program. The other program to be discussed is the Texas Commission on Environmental Quality's Fleet Environmental Workshop Program. The Small Business and Local Government Assistance Section of the TCEQ developed and presented a series of statewide workshops that focused on environmental compliance issues and the P2 options applicable to fleet operations. As a result of these workshops, 24 site assistance visits were conducted that resulted in measurable changes in facility compliance. The presentation will discuss how this program was developed and implemented as well as the metrics used to measure its effectiveness.

### Goals/Outcomes

To share information on two different strategies for implementing effective compliance training.

### Key Questions

- Is on-site assistance a key to successful compliance?
- Is how you measure performance a key to the success of an on-site assistance program?
- Do non-traditional approaches get results?

### Presenters

**Christine Bergren**, Program Specialist, Region 13, Texas Commission on Environmental Quality  
([cbergren@tceq.state.tx.us](mailto:cbergren@tceq.state.tx.us))

**Billy Black**, P.E., Environmental Engineer, Region 6, U.S. Environmental Protection Agency  
([black.billy@epa.gov](mailto:black.billy@epa.gov))

**Russ Martin, P.E.**, Environmental Engineer, Operation & Maintenance Municipal Wastewater Treatment Specialist, Region 5, U.S. Environmental Protection Agency ([martin.russell@epa.gov](mailto:martin.russell@epa.gov))