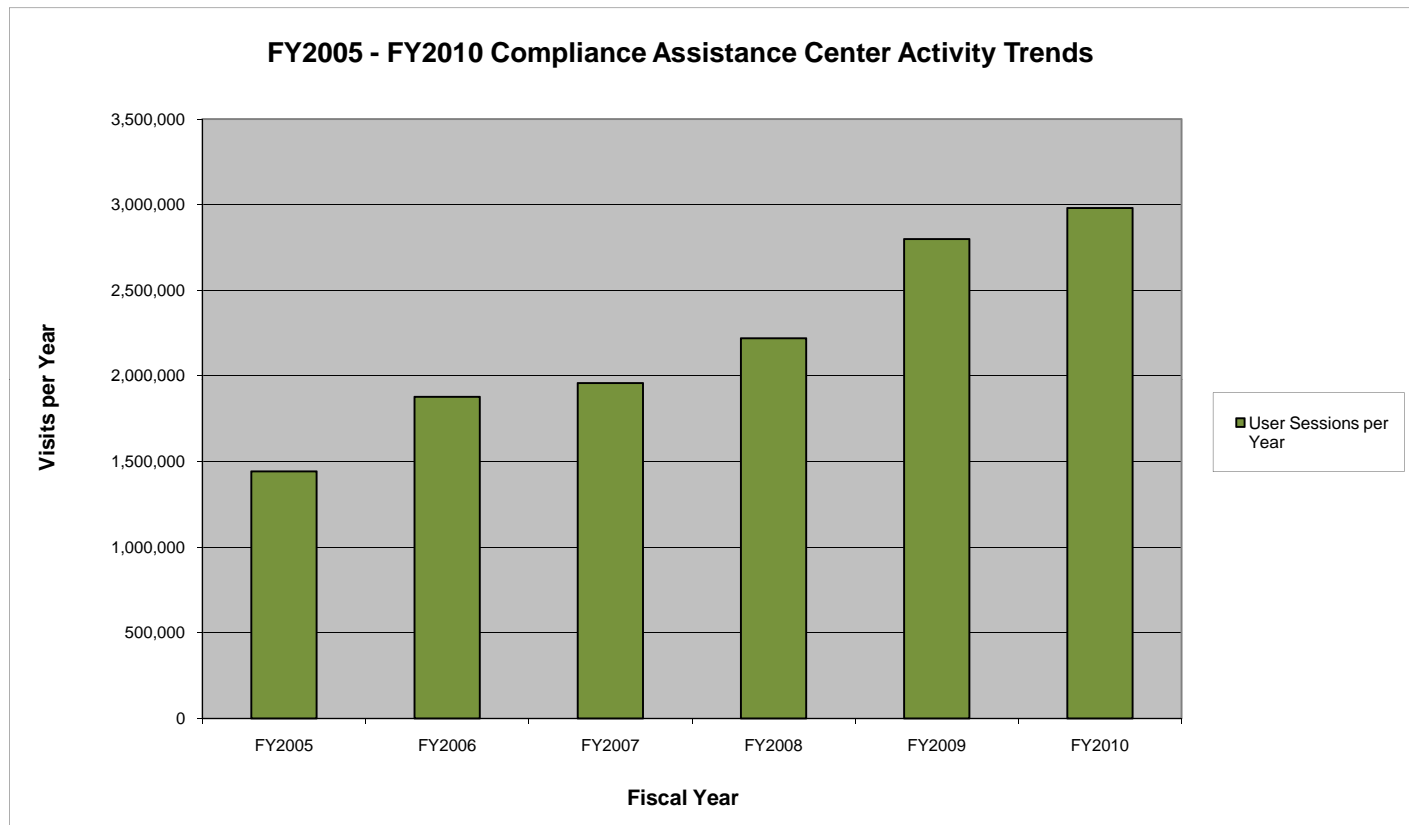




## National Enforcement Trends (NETs)

FY2005 - FY 2010 User Sessions on EPA's Web-Based Compliance Assistance Centers						
	FY2005	FY2006	FY2007	FY2008	FY2009	FY2010
User Sessions per Year	1,443,000	1,879,000	1,958,000	2,220,000	2,800,000	2,981,000



## National Enforcement Trends (NETs) Metadata

NETs Page H-2: FY 2005 - FY 2010 User Sessions on EPA's Web-Based Compliance Assistance Centers	
<b>Note 1</b>	A user session is defined as a series of actions that begin when a customer lands on his or her first page of the website and ends when s/he either leaves the site or remains idle for more than 30 minutes. The number of user sessions may include multiple visits made by the same user.
<b>Note 2</b>	EPA supports 17 web-based Compliance Assistance Centers to provide easy access to regulatory compliance information for select business or government sectors, specifically for agriculture, auto salvage, auto repair, chemical manufacturing, construction, local government, printing and more. The Centers can be accessed at: <a href="http://www.epa.gov/compliance/assistance/centers/">http://www.epa.gov/compliance/assistance/centers/</a>
<b>Note 3</b>	Compliance Assistance Centers help businesses, local governments, and federal facilities understand and comply with federal environmental requirements and save money through pollution prevention techniques. The Centers offer easy access to plain-language materials and other resources on environmental compliance through: 1) web sites targeted to industry sectors, 2) virtual plant tours, 3) telephone assistance, 4) "ask the expert," 5) email discussion groups, 6) State Resource Locators that offer a wide range of topics on environmental compliance information for your state. Compliance Assistance Centers are sponsored by EPA in partnership with industry, academic institutions, environmental groups, and other agencies.