



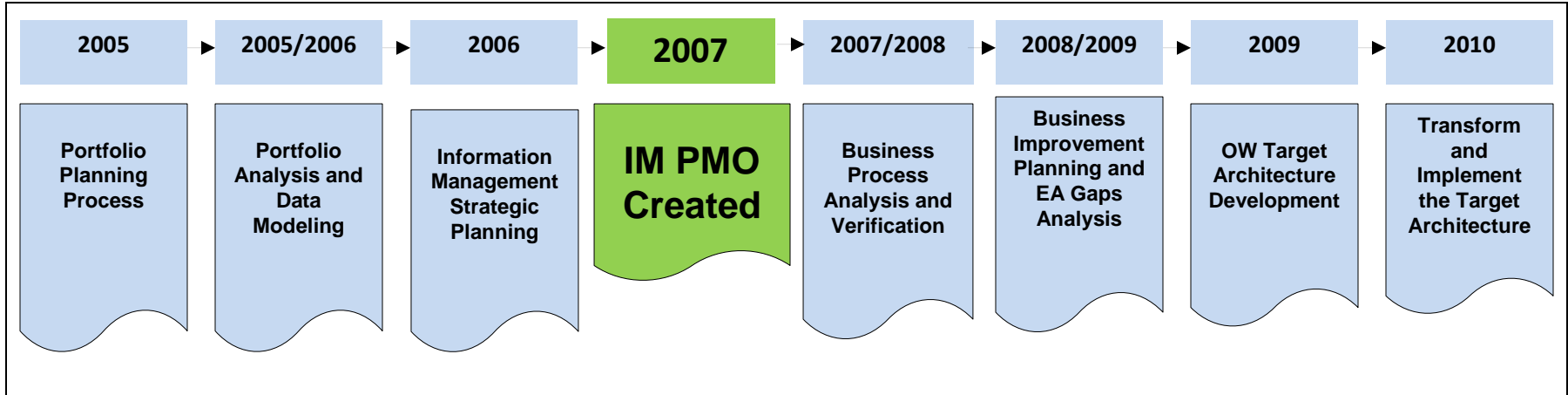
Transforming Project Management – A Path Towards Transparency and Open Government

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OW's Path Towards Transformation



Evolution of OW's Enterprise Architecture Program



A Before and After Look



Pre-PMO	Post-PMO
Driven by individual project needs and focus	Driven by a strategy and vision
Accumulation of individual project plans	Integrated project management planning
Project data accumulation and aggregation, and score keeping (unfocused management)	Active planning & management at enterprise level (active and engaged management)
Project-oriented	Program driven
Multiple project management organizations	Unified project management under a single organization
Projects selected and managed <i>ad hoc</i>	Projects more focused; better established business needs and alternatives analysis (costs, benefits and risks)
Limited to no Performance measures	Performance measures based on outcomes, rather than outputs (objective measures)
Minimal or <i>ad hoc</i> communication and collaboration across offices	Routine and engaged communication and collaboration across offices



About the OW IM PMO



Our Mission

Committed to providing a collaborative environment for successful delivery of IT projects in a timely and cost effective manner from a single point of service while exceeding customer expectations.

Our Vision

Serve as project management leaders and provide collective IM expertise to help OW achieve and implement strategic plans, goals and measures.

Our Values

Continuous IM improvement via the following values:

- * Customer Service
- * Leadership
- * Communication
- * Advocacy
- * Mentoring
- * Professionalism

Our Goals

Maximized Services ♦ Best Practices ♦ Continuous Improvement ♦ Customer Satisfaction

OW IM PMO Service Structure

IM/IS Consulting



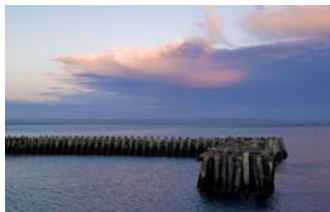
Project Management Training (IT)

PM training program establishes and implements education standards for IT system owners and managers across OW. The program also provides consistent, on-site training courses to ensure OW technical staff are adequately prepared to succeed in the complex world of Federal IT Project Management.



OEI Coordination

In this very important and critical liaison role, the PMO coordinates OW activities to ensure alignment with EPA, Office of Environmental Information's (OEI) support processes, policies, and procedures.



IM/IS Consulting

PMO IM/IT consulting service provides OW customers with PM expertise and technical assistance in support of OW mission needs – resulting in cost effective IT projects, increased collaboration across OW, and ultimately, sound information in order to make well informed decisions.



Web Support

Making information accessible, available, and discoverable is paramount. Managing and delivering OW information more effectively and expediently to end users is our main focus with web support services. Services range from web content posting and maintenance to web governance and quality assurance.



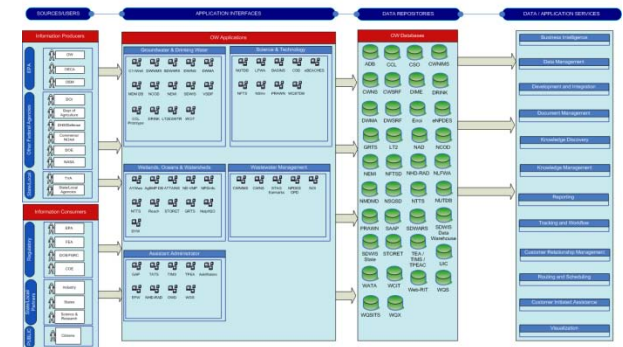
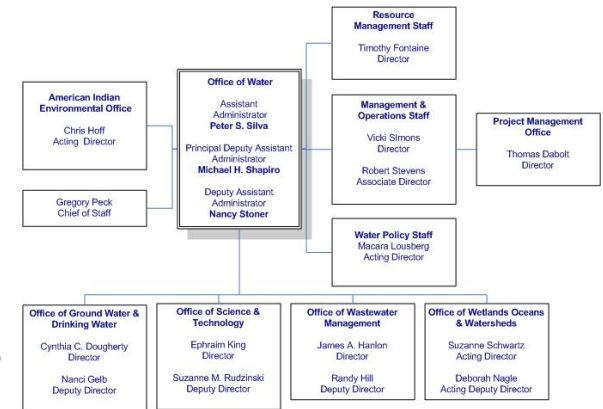
Does Governance Promote Openness and Best Practices?

- **OW's Information Steering Committee (ISC) provides foundation for PMO success**
 - **Representation: Deputy Assistant Administrator (Chair) and Deputy Office Directors and Lead Region**
 - **Commitment: Actively manage OW IT portfolio**
 - **Formality: Bi-monthly meetings focused on results-oriented decision-making**

OW IM PMO Business Challenges



- Four diverse programmatic offices
- Fifty-one + systems
- Expanding programs with declining resources
- Retaining qualified “bi-lingual” Project Managers



Value of Enhanced IM/IT Communications and Collaboration



What Value Does OW's IM PMO Offer?

- Customer centric project management (PM) culture
- Cross program communication
- Standard consolidated IM/IT repository
- Framework and inputs for sound portfolio decision making
- Advocate and deliver enterprise solutions (PM, EA, CPIC, etc.)
- Lower project costs and risks



Transformed IM/IT Organization Leads to Business Improvement



- Not just about saving costs
- Improving and advancing the water program
- Integrating IM/IT into the program processes and services
- Meeting customers current and emerging project challenges

OW's Advancing IM/IT Maturity Improves Efficiency, Effectiveness, Cost-Effectiveness, and Results!

Organizational Innovation Enhances Participation and Awareness



- **Effective innovation requires participation!**
- **Expanded network of innovators to offer ideas, solve problems**
- **Water quality IM/IT needs discussions more robust, collaborative, and forward-facing :**
 - **Transparent project information to all stakeholders**
 - **Short, medium and longer term initiatives to improve enterprise-wide water quality IM/IT and program performance**

Critical Factors to Sustain a Successful and High Quality PMO



Requires Executive Leadership and:

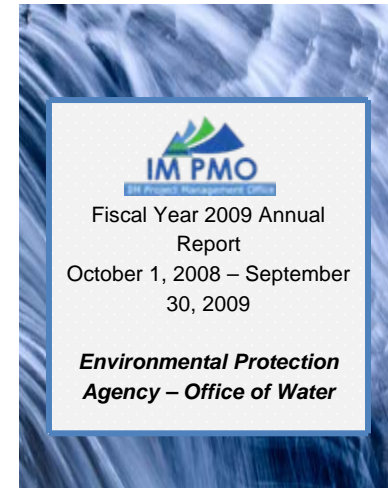
- Strong partnerships built on trust
- An active management team – project and investment governance, analysis and decision-making (ISC, IMO, et.al.)
- Communications, Communications, Communications
- Skilled, knowledgeable and empowered staff

All are Ingredients to Achieving Continued Transparency and Accountability!

Highlights of Some FY2009 Major Achievements



- OW IT Investment Policy and Procedure (culminated in our smoothest CPIC season ever!)
- OW Target Architecture (recognized within the Federal CIO community!)
- Established a formal PM Training Program (a diverse, educated project management audience now exists!)
- Solidified Agency-wide relationships, partnerships and processes (reduced or eliminated systemic bureaucratic obstacles!)
- Successfully supported numerous program-specific IM/IT business challenges (improved customer satisfaction and results!)
- Supported numerous Agency (Geospatial) and Executive Branch (Data.gov, Ocean Policy, Chesapeake Bay) initiatives (established leadership positions!)



In FY10, OW's Transformation Framework Will Take Shape!



Questions?

