



Technical Support, Training, and Outreach

Providing comprehensive technical support services to our partners to enable informed decision-making

WATERS Team

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Technical Support

The EPA Office of Water (OW) has created various geographic information systems (GIS) and database tools to help EPA, states, tribes, and territories manage and display surface water data. The WATERS team recognizes that adequate support for these tools is essential to sustained applicability and use. Customers can rely on expert staff to assist with questions or problems with the various systems.

Support and training is available for:

- National Hydrography Dataset (NHD)
- NHD ArcView Toolkit
- Web-based Reach Indexing Tool (WebRIT)
- EnviroMapper for Water
- AskWATERS Query Tool

www.epa.gov/waters/

- Water program databases including:
 - Assessment Database
 - National TMDL Tracking System
 - Water Quality Standards Database
 - STORET Water Quality System
 - Nutrient Criteria Database

For all your questions call toll-free at 1-800-844-0638, or by e-mailing waters_support@epa.gov.

Training

Since 1998, EPA has provided over 50 hands-on training sessions to states and EPA Regions interested in learning how to use these tools.

Attendees benefit from knowledgeable, experienced instructors in a classroom setting. A typical EPA tools training session consists of a live demonstration of the tool(s) followed by hands-on exercises led by the instructors. Hard copy step-by-step tutorials and support information for the tools are provided. Online training and tutorials are also available.

Requests for training can be made through EPA (see contact information).

Outreach

The Office of Water is continuously reaching out to current and prospective customers. The WATERS team hosts cross-program coordination meetings regularly to discuss data integration and analysis issues. Outreach materials such as posters and fact sheets are available and can be customized for various program needs for display at meetings and conferences. WATERS team members are also available for program-specific presentations and project planning sessions.