



MyDEQ Terms and Conditions

- (1) Agree to protect the electronic signature credential, consisting of my **myDEQ** user name and password, from use by anyone except me. Specifically, I agree to maintain the secrecy of the password; I will not divulge or delegate my user name and password to any other individual; I will not store my password in an unprotected location; and I will not allow my password to be written into computer scripts to achieve automated login.
- (2) Agree to contact the **myDEQ** Help Desk at 1-844-827-4768 as soon as possible, but no later than 24 hours, after suspecting or determining that my user name and password have become lost, stolen or otherwise compromised.
- (3) Agree to notify ADEQ within ~~ten working three (3) business~~ days if my duties change and I no longer need to interact with the **myDEQ** portal on behalf of my organization. I agree to make this notification by notifying the myDEQ Help Desk at 1-844-827-4768 or myDEQ.support@azdeq.gov.
- (4) Understand that I will be informed through my registered electronic mail (e-mail) address whenever my user name or password have been modified.
- (5) Understand that the **myDEQ** portal reports the last date my user name and password were used immediately after successfully logging into **myDEQ**.
- (6) Understand and agree that I will be held as legally bound, obligated, and responsible for the use of my electronic signature as I would be using my hand-written signature.
- (7) Understand that whenever I electronically sign and submit an electronic document to the **myDEQ** web portal, I will receive an e mail at my registered e mail address; This e-mail will inform me that a submission has been made to **myDEQ** from my user account and will contain instructions to view information regarding the submission, including my Copy of Record.
- (8) Agree that if I receive an e mail notification for any activity that I do not believe that I performed, I will notify the myDEQ Help Desk as soon as possible, but no later than 24 hours, after receipt.
- (9) Agree to contact the **myDEQ** Help Desk if I do not receive an e mail notification within 3 business days for any electronically signed submission using my credentials.
- (10) Agree to report, within 24 hours of discovery, any evidence of discrepancy between any electronic document I have signed and submitted and what the myDEQ web portal has received from me by contacting the **myDEQ** Help Desk.
- (11) Agree to retain a copy of this signed agreement as long as I continue to represent the regulated entity specified above as signatory of the company's electronic submissions.
- (12) Certify I have the authority to enter into this Agreement on behalf of the Organization identified above, and I am that signatory authorized to represent that Organization, and I am able to sign and submit reports and other information on behalf of that Organization in the capacity required by federal or state statute and/or regulation.
- (13) Understand that an electronic document submitted to satisfy a federal or state reporting requirement bears an electronic signature that legally binds, obligates, and makes the Responsible Officer responsible, to the same extent as the handwritten signature would on a paper document submitted to satisfy the same federal or authorized program reporting requirement
- (14) Understand that proof that a particular signature device was used to create an electronic signature will suffice to establish that the individual uniquely entitled to use the device did so with the intent to sign the electronic document and give it effect and that the use of electronic documents or information derived from electronic documents may be as evidence in enforcement or other proceedings.
- (15) Certify that by signing and submitting this agreement, I have read, understand, and accept the terms and conditions of this electronic signature agreement. I certify under penalty of law that I have personally examined and am familiar with the information submitted in this agreement and I believe that the information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment.



**Arizona Department of Environmental Quality
myDEQ
ELECTRONIC SIGNATURE AGREEMENT**

REFERENCE LIST A

The following list of actions within the myDEQ portal that must be completed by a designated Responsible Officer or that may be completed by a designate Account Manager

myDEQ Action	Responsible Officer <u>AND</u> 'Delegated' Account Manager	Account Manager
Create corporate account	YES	NO
Designate Account Manager	YES	NO
Create facility accounts	YES	YES
Designate Facility Responsible Officer	YES	YES
Designate Facility Account Manager	YES	YES
Modify account information	YES	YES
Enter compliance data	YES	YES
Submit compliance data	YES	NO
Receive notices	YES	YES