United States Environmental Protection Agency

Preventive Maintenance for Small Public Water Systems Using Ground Water

An Interactive PDF with Suggested Preventive Maintenance Tasks and Logs

Introduction, System Information, Reference, and Contacts



Table of Contents

INTRODUCTION	3
Instructions for Tools for Preventive Maintenance	3
REFERENCE	4
System Information	4
Emergency Notification/Contact Information	5
Contacts - EPA Regional, State and Primacy Agency	6
U.S. EPA Headquarters	6
EPA Region 1	6
EPA Region 2	7
EPA Region 3	7
EPA Region 4	8
EPA Region 5	9
EPA Region 6	10
EPA Region 7	10
EPA Region 8	11
EPA Region 9	11
EPA Region 10	12
Additional Contacts	12
Technical Assistance Centers	13
Environmental Finance Center Network	14
Contacts - Environmental Finance Centers	14
Commonly Used Conversion Factors	15
Commonly Used Formulas	16

INTRODUCTION INTRODUCTION INTRODUCTION

Instructions for Tools for Preventive Maintenance

This preventive maintenance PDF document, and the accompanying guidance notes and monthly logs, were developed with the assistance of the Southwest Environmental Finance Center to provide a schedule of routine operation and maintenance (O&M) tasks for small ground water systems.

The combined document set will help you:

- 1. Develop a preventive O&M program for your system, and log information developed using that system, including planning for daily, weekly and monthly tasks according to recommended schedules.
- 2. Develop basic security measures systems need to take to help prevent loss of service through terrorist acts, vandalism, or mischief. Please note that the list of security measures is not exhaustive, and each system should tailor its security measures to cover the individual risks that it may face.
- 3. Record additional comments and record and schedule any necessary repairs that require follow-up.

For additional information on a given task, please review the guidance note pages. Additionally, a contact list is provided herein if you need additional information or assistance.

How To Use These Documents:

1. Print this document, the guidebook, and the ongoing and monthly O&M files and store them in a 3-ring binder. You need only print the file for the month you are working on. Note, however, that this will require you to enter data and do all necessary calculations manually.

OR

- 2. Save this PDF (and the others in the set) on a laptop, tablet or other device and enter information electronically within the PDF documents (making sure to save the document frequently and keep backup copies). Fill out required interactive fields below (shown in light blue on your screen) and track your monthly O&M activies in the accompanying monthly files, by entering the appropriate data and marking the check boxes associated with specific tasks.
 - a. Note that the required logs for each month are in separate files. Many fields are programed with the appropriate calculations to save you time. For example, the Daily Water Production Log will sum the daily production totals, and the chemical use logs will sum total volumes of chemicals used.
 - b. Be sure to save a backup copy of the file set so that you will have a fresh set of documents to work with next year.
 - c. Maintain back-up copies to prevent accidental data loss.

As an additional incentive to using the PDF files themselves to monitor and collect data on your O&M activities, we have included summary totals for certain data such as water production and chemical use on the logs. These will assist you in calculating many of the data points you will need to complete a standard AWWA Water Audit.

System Information

Water System Name:	
PWSID#:	
Population Served:	
Owner Name:	
Owner Phone (day):	
Owner Phone (night):	
Owner Phone (cell):	
Water System Operator:	
Water System Operator Phone (day):	
Water System Operator Phone (night):	
Water System Operator Phone (cell):	
Water System Operator:	
Water System Operator Phone (day):	
Water System Operator Phone (night):	
Water System Operator Phone (cell):	
Other:	

Emergency Notification/Contact Information

Organization	Contact Name	Day Phone	Night Phone	Cell Phone
Safety Officer				
Supervisors				
Ambulance				
Fire Department				
Police Department				
Hospital				
Poison Control				
FBI Field Office				
Health Department				
Primary Agency				
Well Driller				
Chemical Supplier				
Local Emergency Planning Committee				
Designated Water System Spokesperson				
Local Government Official				
Local Hazmat Team				
Other Operators				
Neighboring Water System				
Neighboring Water System				
Television				
Radio				
Other:				

U.S. EPA Headquarters Office of Ground Water and Drinking Water	(202) 564-3750	https://www.epa.gov/ground-water-and-drinking-water
U.S. EPA Regional, State, and Primacy Agency Phone Numbers and Webs	sites	
EPA Region 1	(617) 918-1111	https://www.epa.gov/aboutepa/epa-region-1-new-england
Connecticut Department of Public Health: Drinking Water Division	(860) 509-7333	www.ct.gov/dph/publicdrinkingwater
Maine Maine Department of Human Services: Division of Health Engineering	(207) 287-2070	http://www.maine.gov/dhhs/mecdc/environmental-health/dwp/index.shtml
Massachusetts Department of Environmental Protection: Drinking Water Program	(617) 292-5500	http://www.mass.gov/eea/agencies/massdep/water/drinking/
New Hampshire Department of Environmental Services: Drinking and Groundwater Bureau	(603) 271-3503	https://www.des.nh.gov/organization/divisions/water/dwgb/
Rhode Island Department of Health: Office of Drinking Water Quality	(401) 222-5960	www.health.ri.gov/programs/drinkingwaterquality
Vermont Department of Environmental Conservation: Drinking Water and Ground Water Protection Division	(802) 828-1635	http://dec.vermont.gov/water/drinking-water

EPA Region 2	212-637-3660	https://www.epa.gov/aboutepa/epa-region-2
New Jersey Department of Environmental Protection: Division of Water Supply and Geoscience	(609) 292-5550	www.nj.gov/dep/watersupply
New York Department of Health: Bureau of Public Water Supply Protection	(518) 402-7650	https://www.health.ny.gov/environmental/water/drinking/
Puerto Rico Department of Health: Public Water Supply Supervision Program	(787) 977-5870	https://www.epa.gov/dwreginfo/public-water-system-supervision-pwss-grant-program
Virgin Islands Department of Planning & Natural Resources: Division of Environmental Protection	(340) 774-3320	http://dpnr.vi.gov/environmental-protection/
EPA Region 3	(215) 814-5000	https://www.epa.gov/aboutepa/epa-region-3-mid-atlantic
Delaware Department of Public Health: Office of Drinking Water	(302) 741-8630	http://www.dhss.delaware.gov/dph/hsp/odw.html
District of Columbia Department of Energy & Environment; Water Quality Division	(202) 535-2600	https://doee.dc.gov/service/water-quality
Maryland Department of the Environment: Water Supply Program	(410) 537-3589	http://mde.maryland.gov/programs/water/water_supply/Pag-es/index.aspx
Pennsylvania Department of Environmental Protection: Bureau of Clean Water, Division of Program Support	(717) 787-5017	http://www.dep.pa.gov/Business/Water/CleanWater/Pages/default.aspx
Virginia Department of Health: Office of Drinking Water	(804) 864-7500	http://www.vdh.virginia.gov/drinking-water/
West Virginia Bureau for Public Health: Environmental Engineering Division	(304) 356-4293	www.wvdhhr.org/oehs/eed/

EPA Region 4	(404) 562-9345	https://www.epa.gov/aboutepa/about-epa-region-4-southeast
Alabama Department of Environmental Management: Water Division	(334) 271-7823	http://www.adem.state.al.us/programs/water/default.cnt
Florida Department of Environmental Protection: Source and Drinking Water Program	(850) 245-8336	www.dep.state.fl.us/water/drinkingwater/index.htm
Georgia Department of Natural Resources: Watershed Protection Branch	(404) 463-8010	https://epd.georgia.gov/drinking-water
Kentucky Department for Environmental Protection: Division of Water	(502) 564-3410	http://water.ky.gov/DrinkingWater/Pages/default.aspx
Mississippi Department of Health: Bureau of Public Water Supply	(601) 576-7518	http://msdh.ms.gov/msdhsite/_static/30,0,76.html
North Carolina Department of Environment and Natural Resources: Public Water Supply Section	(919) 707-9100	http://deq.nc.gov/node/82906
South Carolina Department of Health & Environmental Control: Bureau of Water	(803) 898-3432	http://www.scdhec.gov/HomeAndEnvironment/YourHomeEnvironmentalandSafetyConcerns/DrinkingWaterConcerns/
Tennessee Department of Environment & Conservation: Division of Water Resources	(888) 891-8332	http://www.tennessee.gov/environment/section/wr-water-resources

EPA Region 5	(312) 353-2000	https://www.epa.gov/aboutepa/epa-region-5
Illinois Environmental Protection Agency: Bureau of Water	(217) 782-3397	http://www.epa.illinois.gov/topics/water-quality/index
Indiana Department of Environmental Management: Drinking Water Branch	(800) 451-6027	http://in.gov/idem/cleanwater/2381.htm
Michigan Department of Environmental Quality: Drinking Water Program	(800) 662-9278	www.michigan.gov/deq/0,1607,7-135-3313_3675-,00.html
Minnesota Department of Health: Drinking Water Protection Program	(612) 201-4700	www.health.state.mn.us/divs/eh/water/index.html
Ohio Environmental Protection Agency: Division of Drinking & Ground Waters	(614) 644-2752	http://www.epa.state.oh.us/ddagw/DrinkingandGroundWaters.aspx
Wisconsin Department of Natural Resources: Bureau of Drinking Water and Ground Water	(888) 936-7463	http://dnr.wi.gov/topic/DrinkingWater/

EPA Region 6	(800) 887-6063	https://www.epa.gov/aboutepa/epa-region-6-south-central
Arkansas Department of Health: Division of Engineering	(501) 661-2623	http://www.healthy.arkansas.gov/programsServices/environ- mentalHealth/Engineering/Pages/default.aspx
Louisiana Office of Public Health: Safe Drinking Water Program	(225) 342-7499	http://new.dhh.louisiana.gov/index.cfm/page/963
New Mexico Environment Department: Drinking Water Bureau	(877) 654-8720	www.nmenv.state.nm.us/dwb/dwbtop.html
Oklahoma Department of Environmental Quality: Water Quality Division	(405) 702-8100	www.deq.state.ok.us/wqdnew/index.htm
Texas Commission on Environmental Quality, Office of Water	(512) 239-6696	https://www.tceq.texas.gov/agency/water_main.html
EPA Region 7	(913) 551-7003	https://www.epa.gov/aboutepa/epa-region-7-midwest
lowa Department of Natural Resources: Water Supply Operations Section	(515) 725-0282	http://www.iowadnr.gov/Environmental-Protection/Wa- ter-Quality/Drinking-Water-Compliance
Kansas Department of Health & Environment: Bureau of Public Water Supply Section	(785) 296-5514	http://www.kdheks.gov/pws/
Missouri Department of Natural Resources: Public Drinking Water Branch	(573) 751-1300	http://dnr.mo.gov/env/wpp/dw-index.html
Nebraska Health & Human Services System: Public Water Supply Program	(402) 471-3121	http://dhhs.ne.gov/publichealth/pages/enh_pwsindex.aspx

EPA Region 8	(303) 312-6312	https://www.epa.gov/aboutepa/epa-region-8-mountains-and-plains
Colorado Department of Public Health & Environment: Drinking Water Program	(303) 692-3500	https://www.colorado.gov/pacific/cdphe/drinking-water
Montana Department of Environmental Quality: Public Water Supply Bureau	(406) 444-4400	http://deq.mt.gov/Water/PWSUB/pws
North Dakota Department of Health: Drinking Water Program	(701) 328-5211	https://www.ndhealth.gov/MF/dw.html
South Dakota Department of Environment & Natural Resources: Drinking Water Program	(605) 773-3754	https://denr.sd.gov/des/dw/dwhome.aspx
Utah Department of Environmental Quality: Division of Drinking Water	(801) 536-4200	https://deq.utah.gov/Divisions/ddw/index.htm
Wyoming EPA Region 8: Wyoming Drinking Water Program	(303) 312-6312	https://www.epa.gov/region8-waterops
EPA Region 9	(415) 947-8000	https://www.epa.gov/aboutepa/epa-region-9-pacific-southwest
American Samoa American Samoa Environmental Protection Agency	(684) 633-2304	http://epa.as.gov/water-program
Arizona Department of Environmental Quality: Water Quality Division	(602) 771-2300	www.adeq.state.az.us/environ/water/dw/index.html
California Department of Health Services: Division of Drinking Water Programs	(916) 449-5577	http://www.waterboards.ca.gov/drinking_water/programs/
Guam Guam Environmental Protection Agency	(671) 300-4751	http://epa.guam.gov/programs/safe-drinking-water/
Hawaii Department of Health: Safe Drinking Water Branch	(808) 586-4258	http://health.hawaii.gov/sdwb/
Nevada Division of Environmental Protection: Bureau of Safe Drinking Water	(775) 687-9520	http://www.ndep.nv.gov/bsdw/

Contacts - EPA Regional, State and Primacy Agency

EPA Region 10	(206) 553-1200	https://www.epa.gov/aboutepa/epa-region-10-pacific-north- west
Alaska Department of Environmental Conservation: Division of Water	(907) 465-5177	http://dec.alaska.gov/water/
Idaho Department of Environmental Quality: Water Quality	(208) 373-0502	http://www.deq.idaho.gov/water-quality/
Oregon Department of Human Services: Drinking Water	(971) 673-0405	https://public.health.oregon.gov/HealthyEnvironments/DrinkingWater/Pages/index.aspx
Washington Department of Health: Division of Drinking Water	(800)525-0127	http://www.doh.wa.gov/CommunityandEnvironment/Drinking- Water

Additional Contacts National Rural Water Association (580) 252-0629 http://www.nrwa.org/ For associations listed by State, see: State Rural Water Associations https://nrwa.org/state-associations/ Rural Community Assistance (203) 408-1273 http://www.rcap.org Program (888) 321-7227 https://www.rd.usda.gov/about-rd/agencies/rural-utilities-ser-Rural Utilities Service (202) 690-2670 vice Safe Drinking Water Hotline 1-800-426-4791 email: hotline-sdwa@epa.gov EPA National (24-hour) 1-800-424-8802

Contacts - Technical Assistance Centers

Technical Assistance Centers			
Illinois Midwest Technology Assistance Center MTAC	(217) 333-9321	http://mtac.sws.uiuc.edu	
Kentucky Center for Water Resource Studies	(270) 745-2761	https://www.wku.edu/cwrs/	
Mississippi Mississippi Water Resources Research Institute	(662) 325-2630	http://www.wrri.msstate.edu	
Missouri Missouri Water Resources Research Center	(573) 882-7564	http://engineering.missouri.edu/water/	
Montana Montana Water Center	(406) 994-6690	http://www.montanawatercenter.org/	
New Hampshire New England Water Treatment Technology Assistance Center	(603) 862-1106	http://www.unh.edu/erg/wttac/	
Pennsylvania Technology Assistance Center for Small Public Water Systems	(717) 787-9633	http://www.dep.pa.gov/PUBLICPARTICIPATION/ADVISORY-COMMITTEES/WATERADVISORY/TAC/Pages/default.aspx	
West Virginia National Drinking Water Clearinghouse	(800) 624-8301	http://www.nesc.wvu.edu/drinkingwater.cfm	

Contacts - Environmental Finance Centers

Environmental Finance Center Network		http://efcnetwork.org/
Maine New England Environmental Finance Center at the University of Southern Maine	efc@maine.edu	http://efc.muskie.usm.maine.edu/
New York Syracuse University Environmental Finance Center	(315) 443-3759	http://efc.syr.edu/
Maryland The Environmental Finance Center, University of Maryland	(301) 405-6383	http://www.efc.umd.edu/
North Carolina UNC Environmental Finance Center	(919) 843-3528	https://efc.sog.unc.edu/
Kentucky Center For Environmental Policy and Management	(800) 334-8635 cepmefc@louisville.edu	http://louisville.edu/cepm
Michigan Great Lakes Environmental Infrastructure Center	(906) 487 2102	http://gleic.org/
New Mexico Southwest Environmental Finance Center	(505) 277-0644	http://southwestefc.unm.edu
Kansas Environmental Finance Center, at Wichita State University's Hugo Wall School of Public Affairs	(316) 978-6629	http://www.wichita.edu/thisis/home/?u=efc
California Environmental Finance Center West at Earth Island Institute	(510) 878-9968	http://www.efcwest.net/
California Environmental Finance Center at Sacramento State	(916) 278-6011	http://www.efc.csus.edu/

Commonly Used Conversion Factors

Formulas	Calculator Input	Calculator Output
1 foot (ft) = 12 inches (in)	ft	in
1 pint (pt) = 16 fluid ounces (fl oz)	pt	fl oz
1 pound (lb)= 16 ounces (oz)	lb	oz
1 quart (qt) = 2 pints = 32 oz	qt	fl oz
1 gallon (gal) = 3.785 liters (L)	gal	L
1 L = .264 gal	L	gal
1 square foot (sq. ft.) = 144 square inches (sq. in.)	sq. ft.	sq. in.
1 cubic foot (cu. ft) = 7.48 gallons (gal)	cu. ft.	gal
1 acre foot (ac. ft.) = 43,560 cu. ft = 325, 829 gal	ac. ft.	gal
1 gallon per min (gpm) = 1440 gallons per day (gpd)	gpm	gpd
1 cubic foot per second (cfs) = 646,272 gpd = 448.8 gpm	cfs	gpm
1 million gallons per day (MGD) = 1.55 cfs = 694.4 gpm	MGD	gpm
1 part per million (ppm) = 1 milligram per liter (mg/L) = 8.34 lbs per million gallons (lb/MG)	ppm	lb/MG
1.0 pounds per square inch (psi) = 2.31 feet of head	psi	ft. hd.
1.0 feet of head = 0.443 psi	ft. hd.	psi
1 horsepower (hp) = 550 foot-pounds per second	hp	ft.lb./s

Commonly Used Formulas

Formulas
Area = Length x Width
Chemical Dosage: pounds per day (lbs./day) = MGD x ppm x 8.34 lbs/gal
Circular Area = Pi x r² (where Pi = 3.14, and r = radius) OR Circular Area = 0.785 x D² (where D = diameter)
Volume (rectangular) = Length x Width x Height
Circular Volume = Circular Area x Height
Circumference = 2 x Pi x r (where Pi = 3.14 and r = radius) OR Pi x D (where D = diameter)
CT = Chlorine Concentration (mg/L) x time (in minutes)
Detention Time = tank volume (gal) / Flow (gpm or gpd)
Perimeter of Rectangle = (2 x Length) + (2 x Width)
Perimeter of other shapes = add lengths of all sides
Flow rate (Q, ft³/sec) = Velocity (ft/sec) x Area(ft²)
Force = Pressure (psi) x Area (in2)
Pounds per gallon (fluid not water) = Specific gravity x 8.34
Specific capacity = flow (gpm) / draw-down (ft)
Water horsepower = Q (flow in gpm) x H (feet of head) / 3960