

# Sampling and Monitoring to Support Operations

EPA Technical Assistance Webinar  
August 2020



# US EPA Office of Compliance Technical Assistance Webinar Series

Introduction: Seth Heminway, US EPA Office of Compliance ([heminway.seth@epa.gov](mailto:heminway.seth@epa.gov))

- Webinar series supports the national EPA and state initiative to reduce noncompliance among CWA - NPDES permitted facilities. Focus is on helping wastewater system operators return their facilities to compliance, and those interested in fine-tuning their systems.
- The webinar will be recorded and posted.
- Certificates of attendance will be sent to those who have registered.
- You will be in “listen only mode.”
- Use the chat box to ask questions and to suggest other training
- Speakers do not necessarily reflect EPA positions or policy.
- We strive for continuous improvement. Please complete the post webinar survey.





**POLL QUESTION**: Sampling can be used at WWTPs to:

- A. Show compliance**
- B. Dial-in equipment set points**
- C. Demonstrate plant performance**
- D. Determine maintenance intervals**
- E. All the above**



# Different types of sampling/monitoring can tell us different things about a treatment plant.



In all cases, sampling needs to be representative of what's trying to be demonstrated/solved in order to provide useful data.



# Compliance Sampling and Monitoring





# Sampling and Monitoring for Process Control

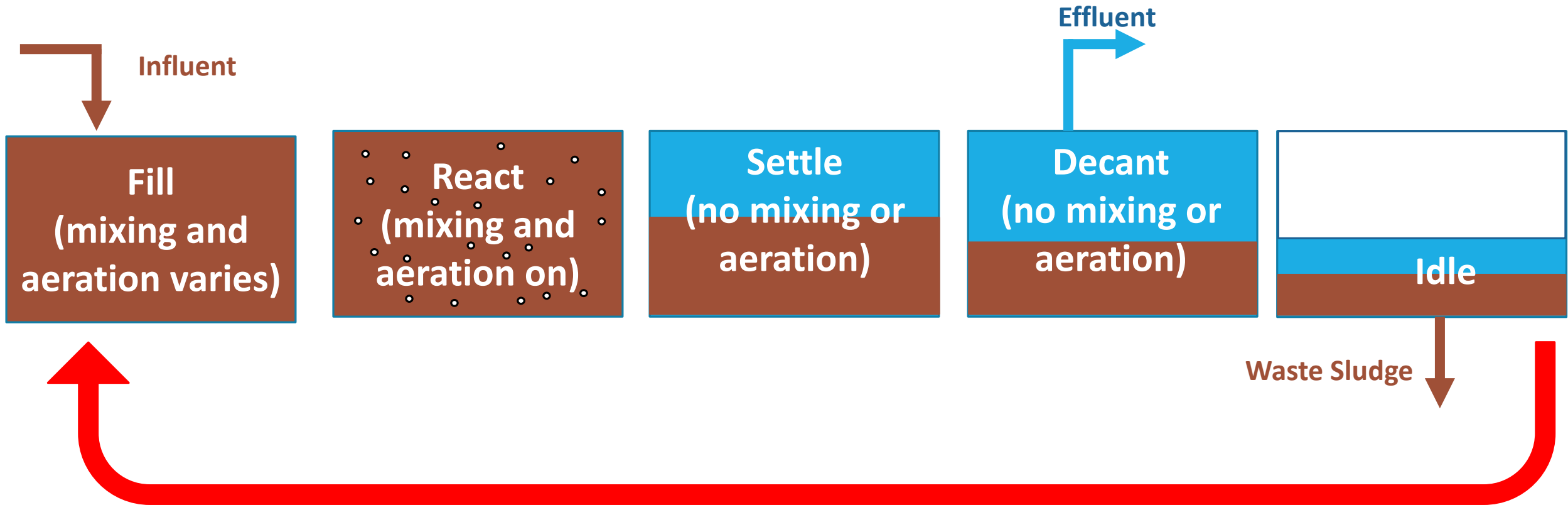
- Evaluate influent and effluent quality at different stages of the treatment train
- Determine process or equipment performance
- Dial-in set points and dosing rates – plant optimization
- Identify problems before they become failures



# For Example...

- ~1 MGD SBR Plant
- Two SBRs with post-aeration and UV disinfection

## SBR Cycles



The Problem: Solids were washing out from the SBRs to the Post-Aeration Basin and Receiving Water



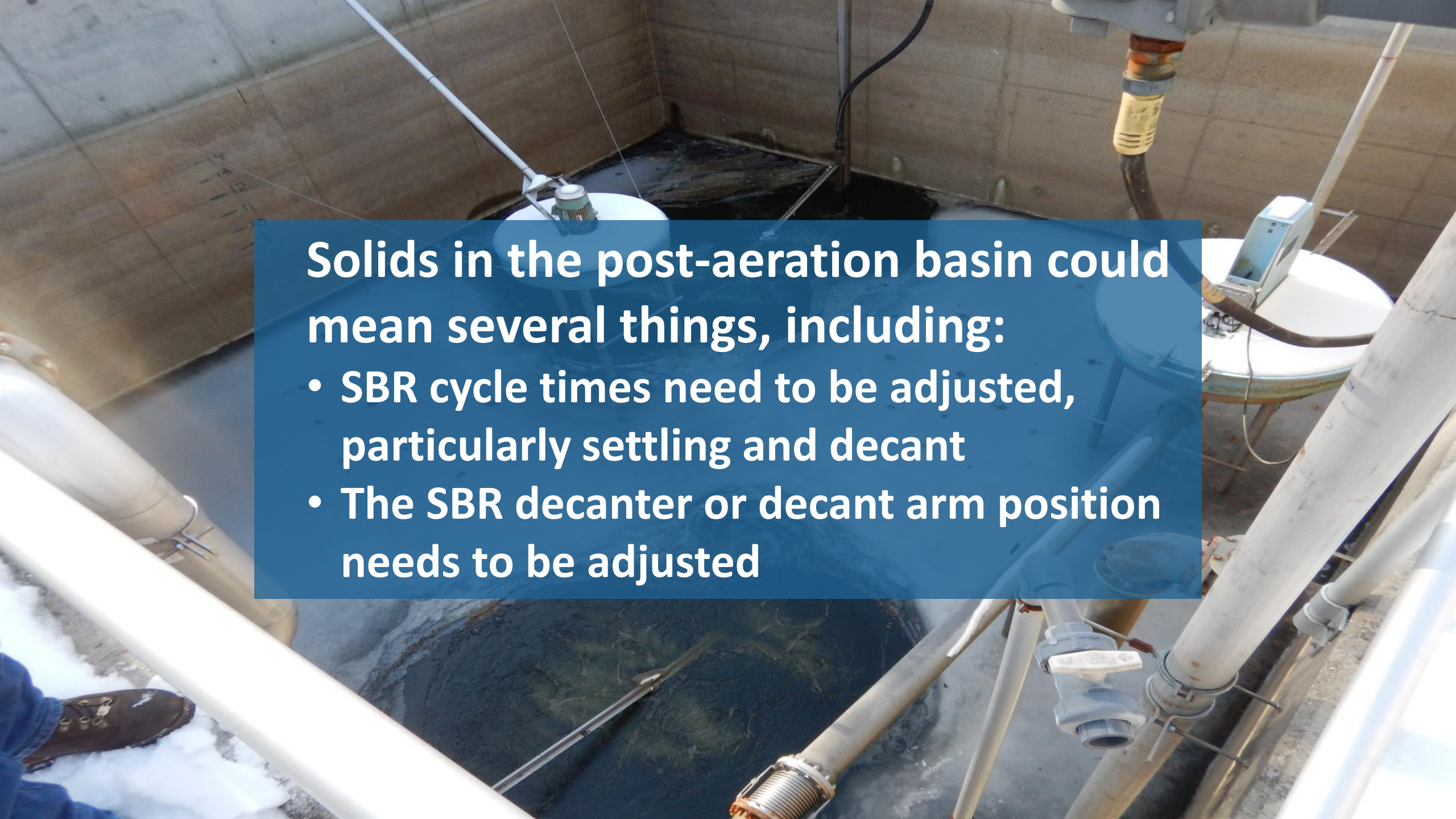


## Working towards a Solution:

- Conduct root cause analysis
- Establish baseline or benchmark conditions
- Develop and implement a process control protocol for routine monitoring and operational evaluation/adjustment







**Solids in the post-aeration basin could mean several things, including:**

- SBR cycle times need to be adjusted, particularly settling and decant
- The SBR decanter or decant arm position needs to be adjusted



No historic data was available, so we worked with the operators to assess current conditions and develop and implement an SOP to routinely monitor solids accumulation in the post-aeration basin going forward.

- Target the most stressed conditions for evaluation (e.g., conditions with most solids – after decant cycles and wet weather events)





**Before**



**After**



A green rectangular sign with rounded corners, tilted upwards from left to right. The word "Questions" is written in a large, white, sans-serif font across the sign. The sign is supported by two metal poles. The background is a bright blue sky with scattered white clouds and a sun flare in the top right corner.

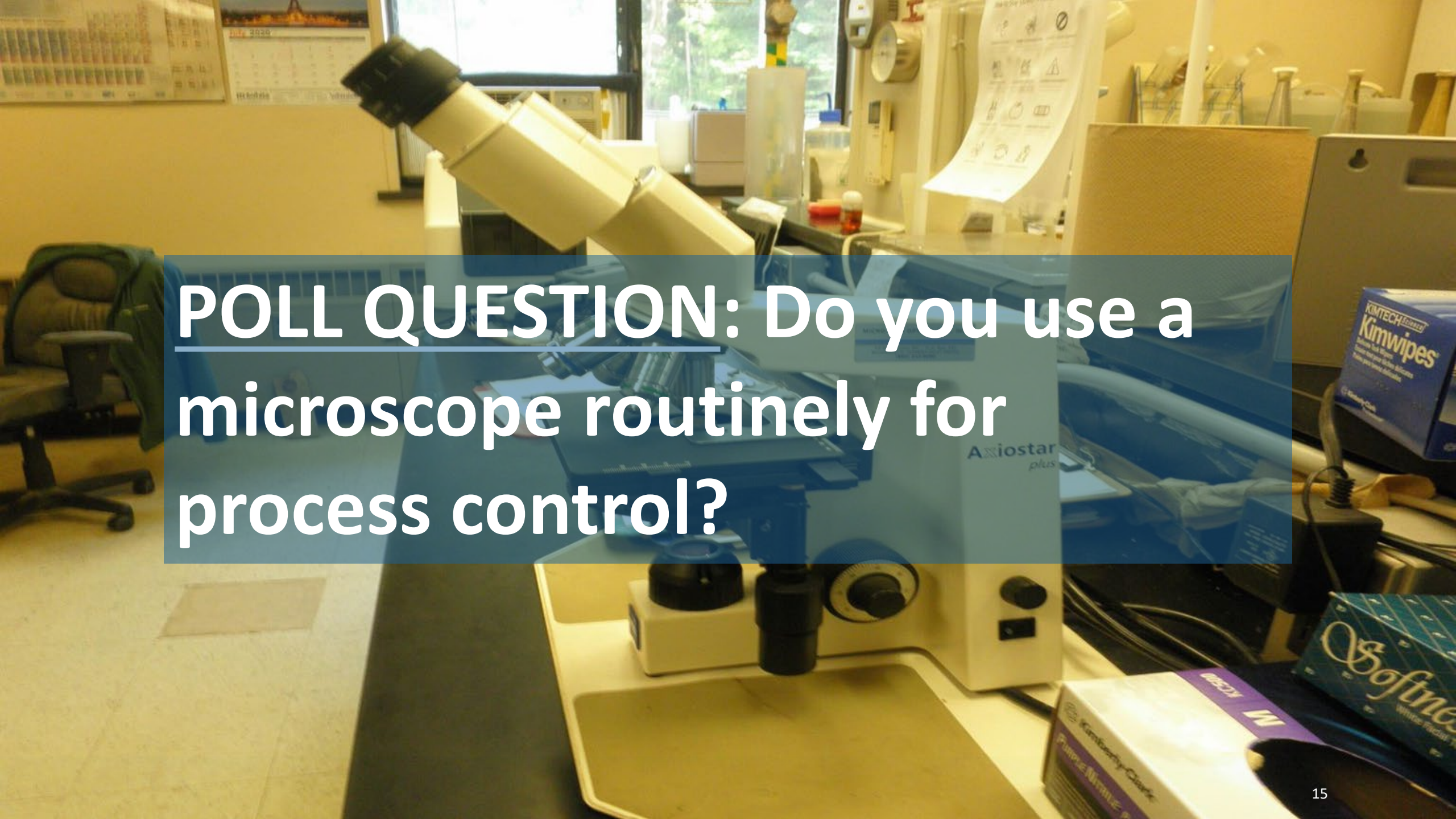
# Questions

# Using Microbiology to Inform Process Control and Troubleshooting

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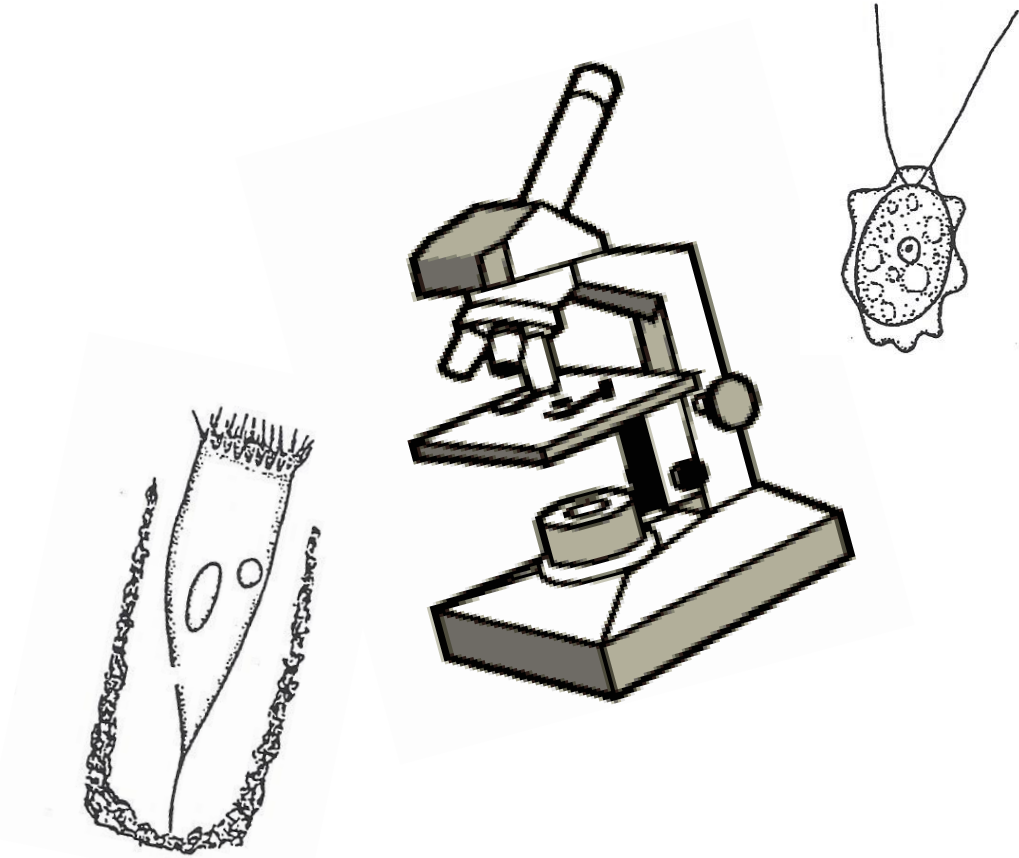




A photograph of a laboratory workstation. In the foreground, a blue and white microscope is prominently displayed. The microscope has 'Axiostar plus' written on its side. The background shows a typical lab environment with a window, various bottles, a calendar on the wall, and boxes of Kimwipes and Softies. A semi-transparent blue box with white text is overlaid on the center of the image.

**POLL QUESTION: Do you use a microscope routinely for process control?**

Understanding the microbiology of a treatment plant can help operators diagnose problems early, make process adjustments, and avoid major upsets.

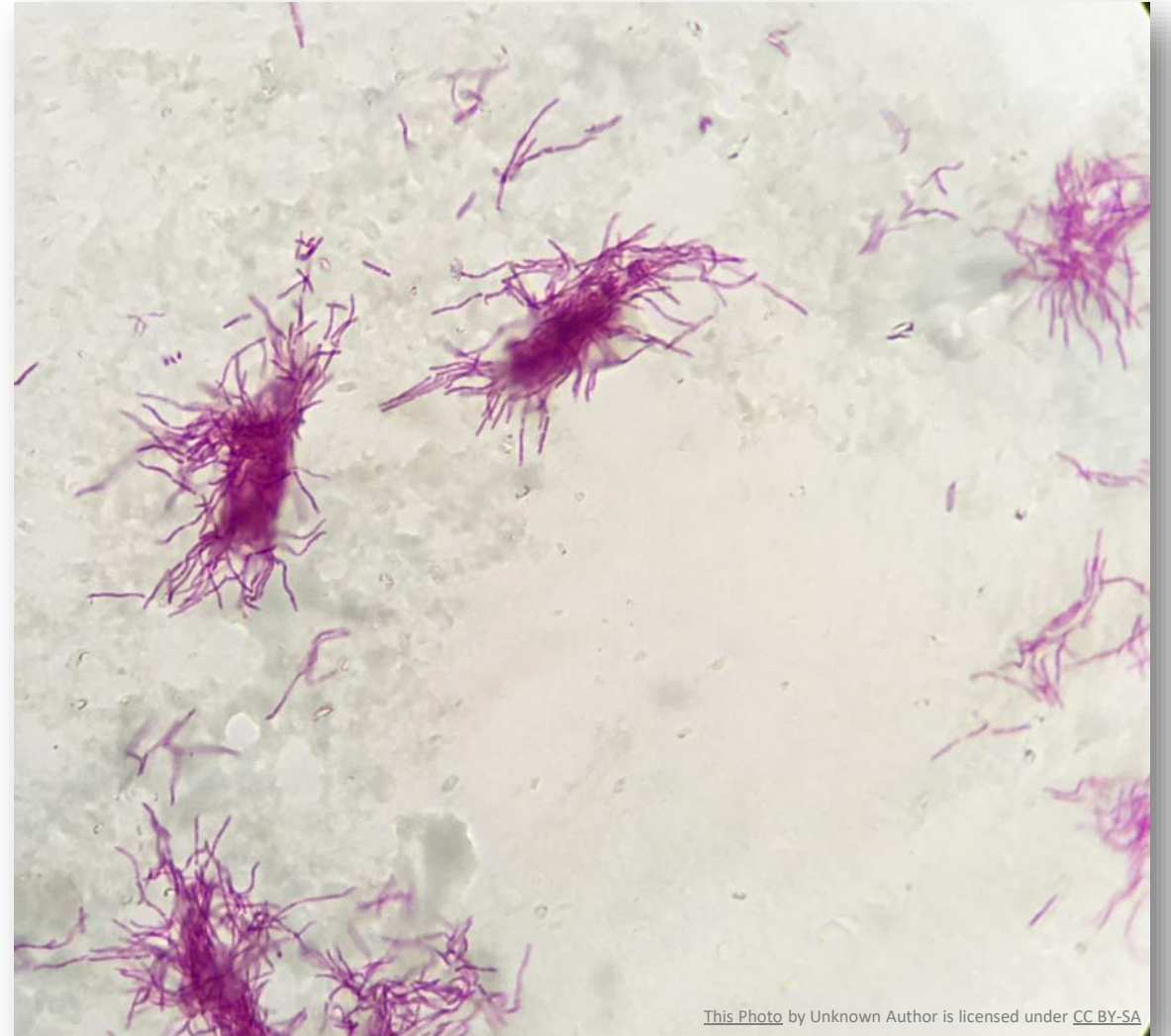




# The basics...

**Wastewater treatment  
is a biological process.**

- Good Biology
- Bad Biology



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## Bill Ingram

Wastewater Treatment Plant Superintendent  
Great Barrington WWTP

- 37 years of experience in wastewater
- Massachusetts Wastewater Treatment Plant Operator: Grade 7
- Connecticut Wastewater Treatment Plant Operator: Grade 4
- NWEA Collection Systems Operator: Grade 4
- NWEA Wastewater Laboratory Analyst: Grade 2

During Bill's tenure at the facility, both as an operator and superintendent, the Great Barrington WWTP was recognized with the 2016 EPA Regional Wastewater Treatment Plant Excellence Award, and one of his talented operators was recognized with EPA's New England Region Operator of the Year Award for 2018.





Regular microscopic examination can provide operators with important information about the health of the treatment plant and can be a proactive step for process control.





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Rotifer



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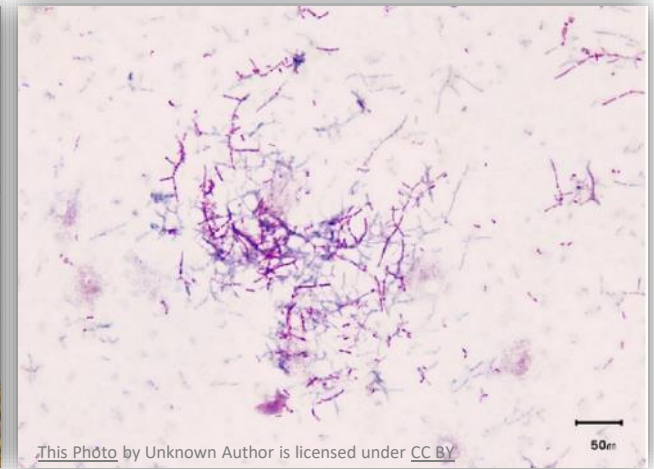
Stalk Ciliates



20  $\mu$ m

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Amoeba



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50  $\mu$ m

Nocardia

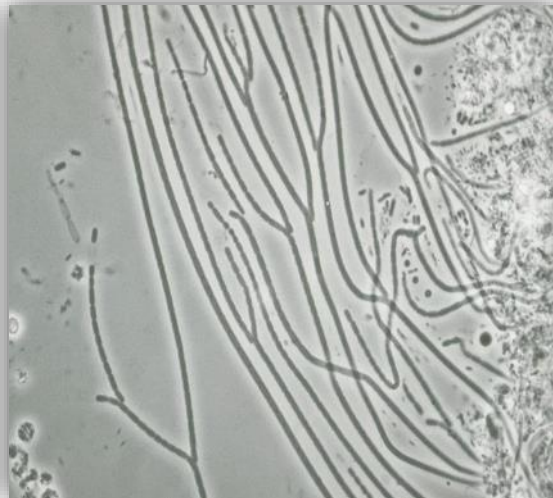
## Wastewater Microbiology Examples

Nematode



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*S. natans*



Flagellate



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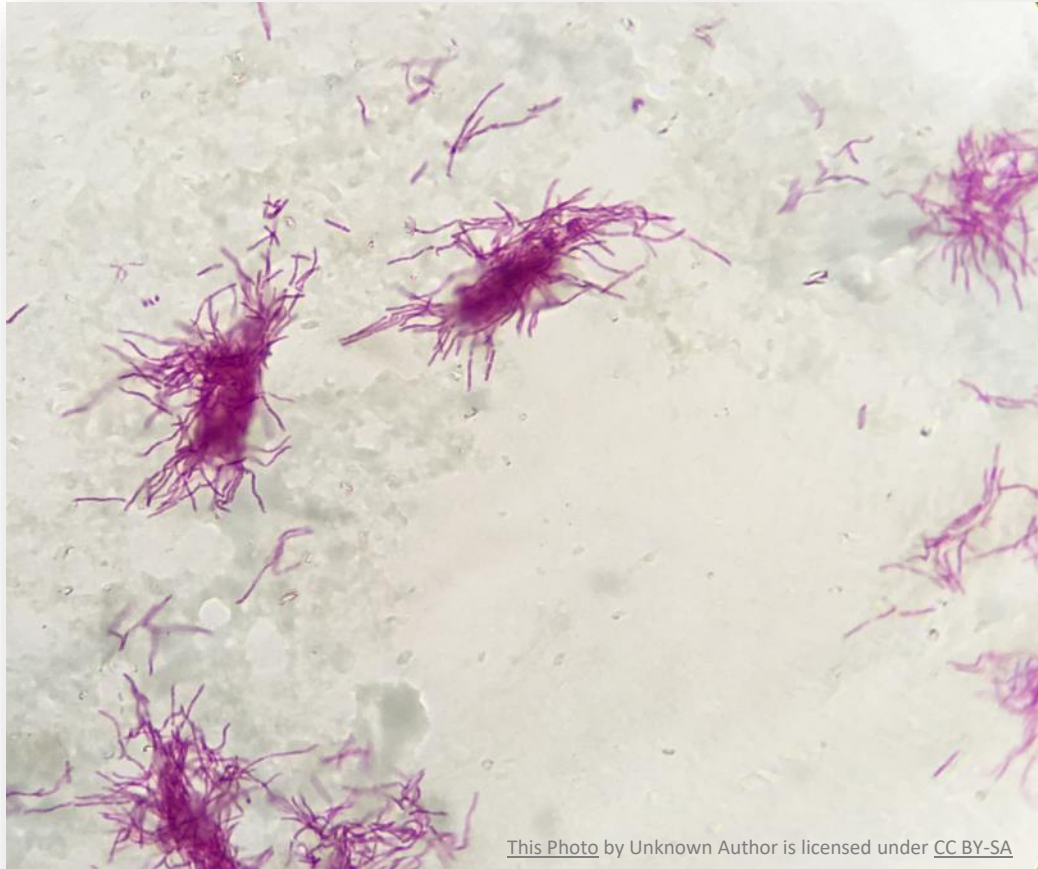
Beggiatoa





# For Example...

Nocardia



==

Foaming



# Evaluating Microbiology at Great Barrington WWTP (MA)

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## Key Plant Stats:

- Built in the mid-1970's
- Massachusetts Grade 5 plant with a design capacity of 3.2 million gallons per day (MGD)
- Activated sludge
- Chemical precipitation for phosphorus
- Sludge processed through gravity thickening and belt filter presses



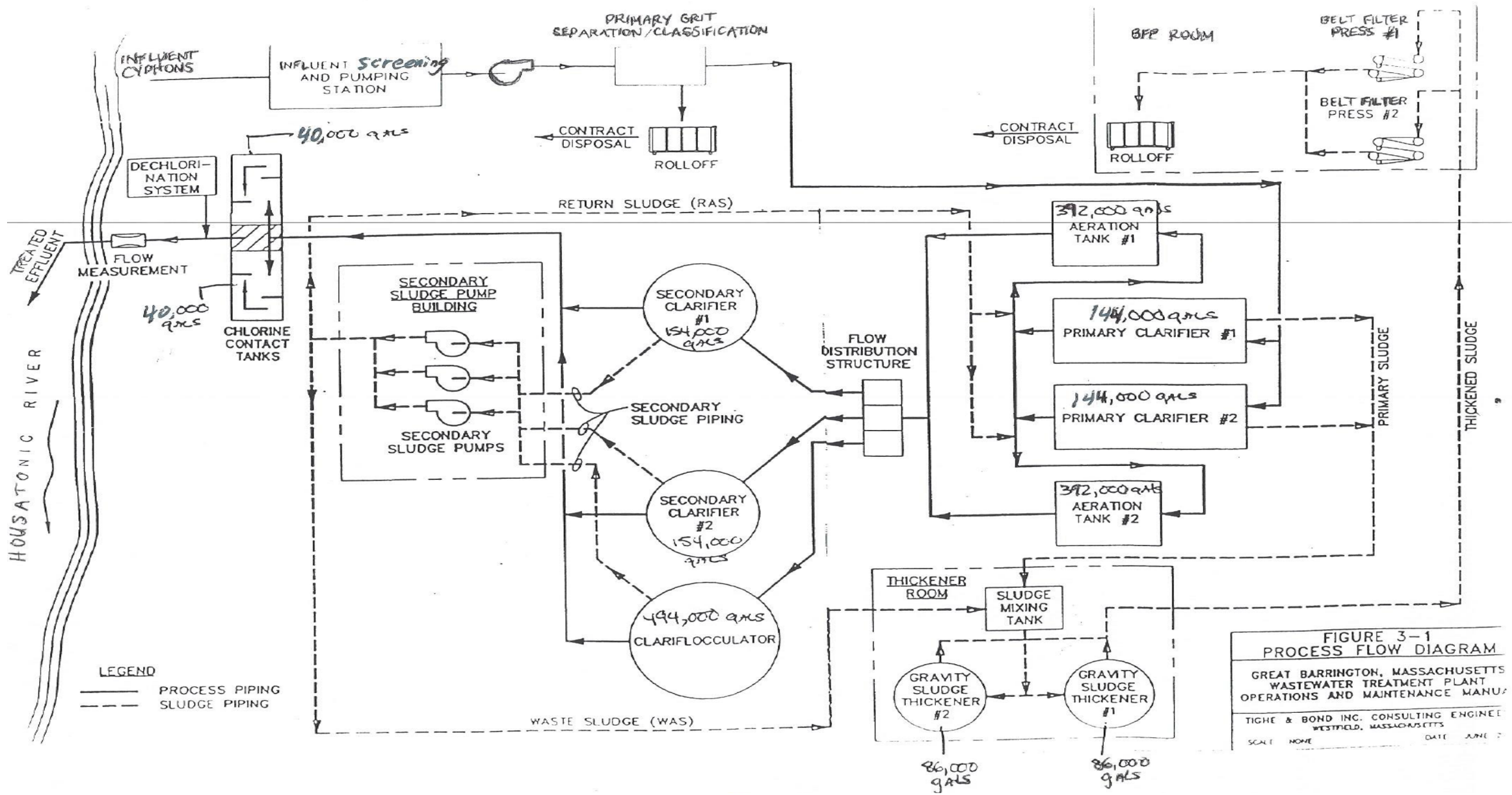


FIGURE 3-1  
 PROCESS FLOW DIAGRAM  
 GREAT BARRINGTON, MASSACHUSETTS  
 WASTEWATER TREATMENT PLANT  
 OPERATIONS AND MAINTENANCE MANUAL  
 TIGHE & BOND INC., CONSULTING ENGINEER  
 WESTFIELD, MASSACHUSETTS  
 SCALE NONE DATE APR 97



# The problem: Solids bulking and solids loss





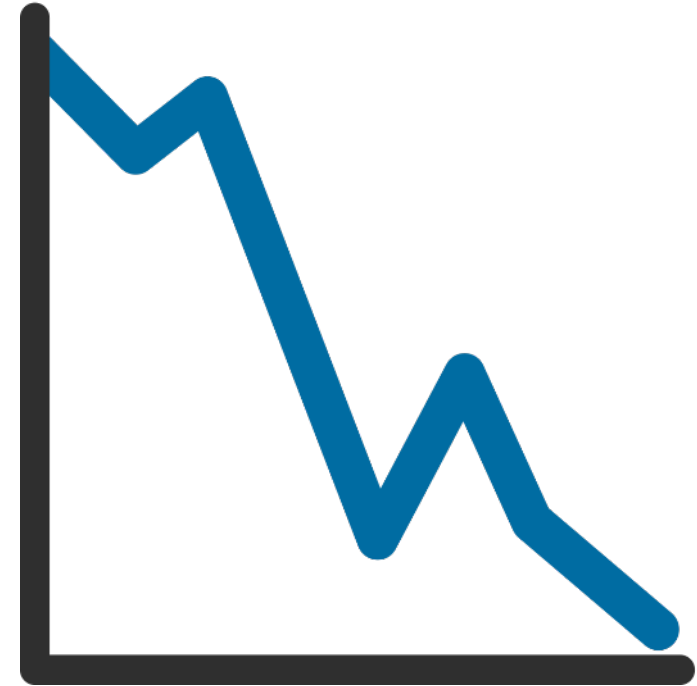
# The culprit: Sphaerotilus (S.) natans





# What causes *S. natans* growth?

- Low dissolved oxygen
- Low nutrient concentrations





# The solution: Chlorinating returned sludge and maintaining healthy DO and nutrient levels in secondary treatment



# NaOCl Dosage Calculation for Filamentous Control

$$\text{Cl}_2 \text{ feedrate (lbs./day)} = \frac{(\text{desired dosage (lbs./day)}) / (1,000 \text{ lbs. MLVSS}) (1 \text{ lb. MLVSS})}{1,000 \text{ lbs MLVSS}}$$

$$\text{NaOCl feedrate (gal./day)} = \frac{(\text{Cl}_2 \text{ feedrate (lbs/day)}) \left( \frac{0.83 \text{ gal. NaOCl}}{1 \text{ lb. Cl}_2} \right)}{1,000 \text{ lbs. MLVSS}}$$

OR

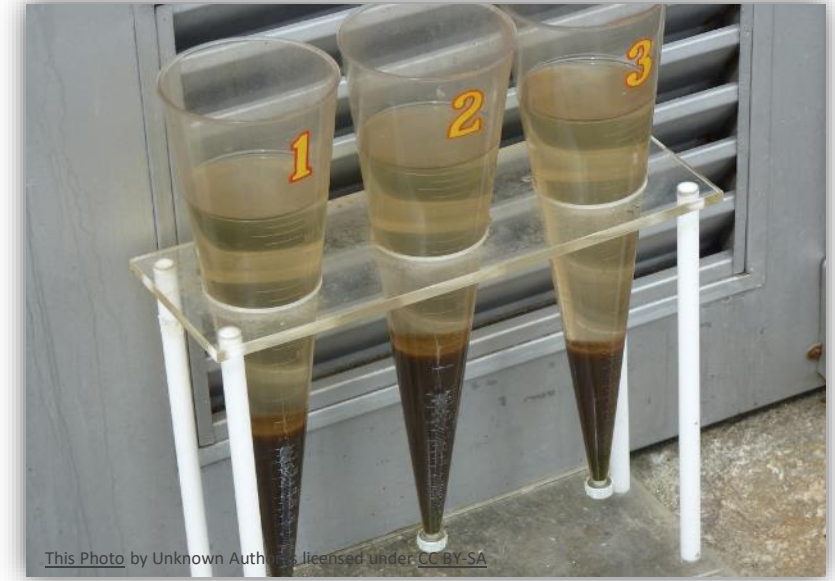
$$\text{NaOCl feedrate (gal./day)} = \frac{(\text{Cl}_2 \text{ dosage (lbs/day)}) (1 \text{ lb. MLVSS}) (0.83 \text{ gal. NaOCl})}{1,000 \text{ lbs. MLVSS}}$$

\*Chlorine dosage should start low with 2 to 3 lbs. Cl<sub>2</sub> per day per 1,000 lbs. MLVSS. More, up to 5 to 6 lbs. Cl<sub>2</sub> per day per 1,000 lbs., may be necessary for heavy filamentous growth.



# Process control monitoring going forward:

- ✓ Continue microscope observations
- ✓ Sludge volume index (SVI) monitoring
- ✓ DO and nutrient monitoring





# Questions



# Using Process Control to Overcome Challenges

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**POLL QUESTION: High Sludge Volume Index (SVI) may indicate:**

- a) Young sludge**
- b) Old sludge**
- c) Filamentous bacteria**
- d) A or C**
- e) B or C**



# Wastewater treatment facilities are not always perfectly designed.

- Fluctuations in population and flow
- Industry
- New or changing permit requirements
- Design and equipment challenges





# How can a vigilant process control program help?

- Create a historical trend of plant performance
- Identify issues before they become failures
- Help operators learn and adapt and compensate in less than ideal situations
- Inform decision-making for long-term solutions



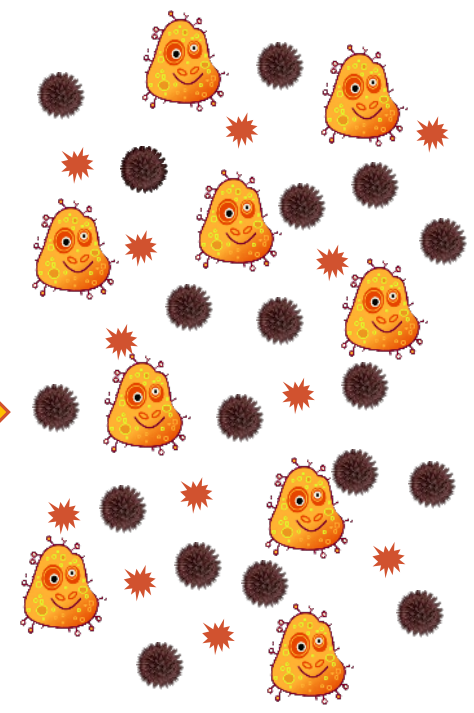


Overcoming Design  
Challenges at a Small  
New England MBR  
Plant

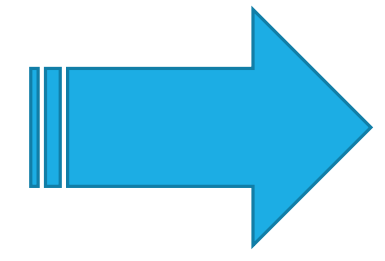




**BIOREACTOR  
(MIXED LIQUOR)**



**MEMBRANE**



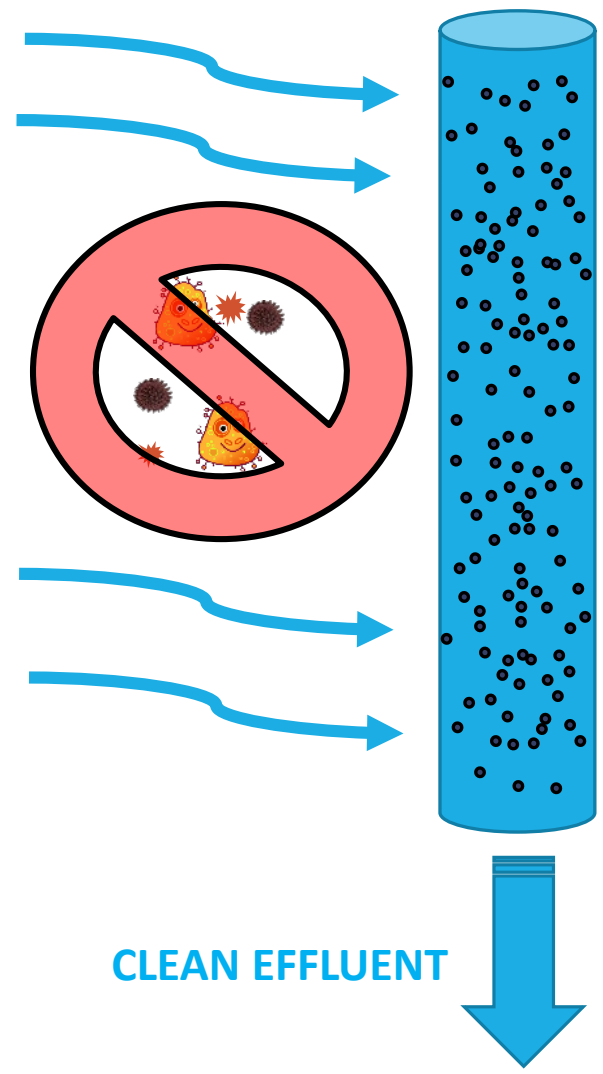
**CLEAN EFFLUENT**

***Membrane bioreactors (MBRs)* are a type of activated sludge process that utilizes membrane filtration to separate mixed liquor suspended solids from the surrounding water.**

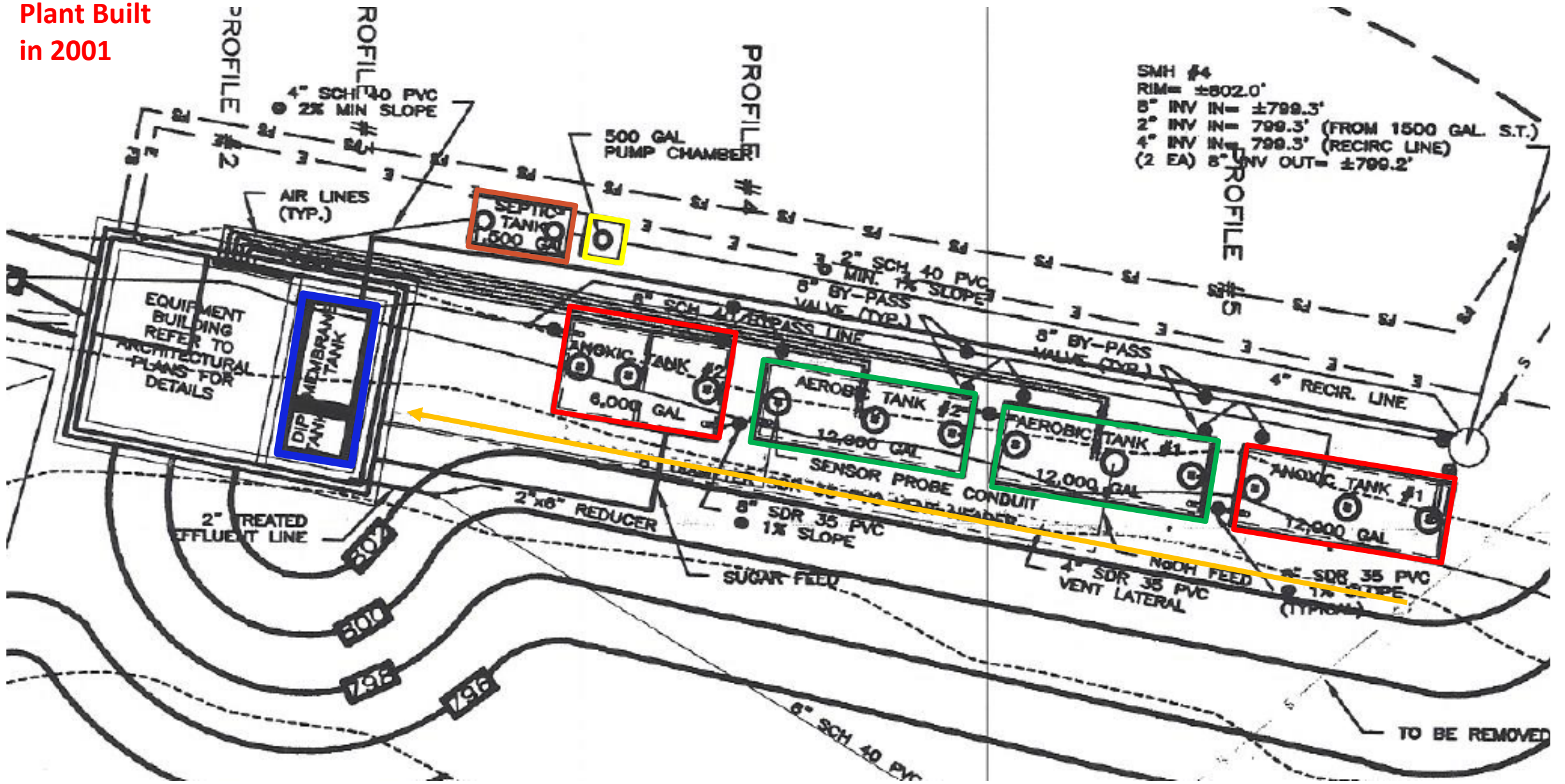




Membrane Fiber



Plant Built  
in 2001



SMH #4  
RIM = ±802.0'  
8" INV IN = ±799.3'  
2" INV IN = 799.3' (FROM 1500 GAL. S.T.)  
4" INV IN = 799.3' (RECIRC LINE)  
(2 EA) 8" INV OUT = ±799.2'



# Process Control Considerations



**Alkalinity Control**  
(Sodium Hydroxide)

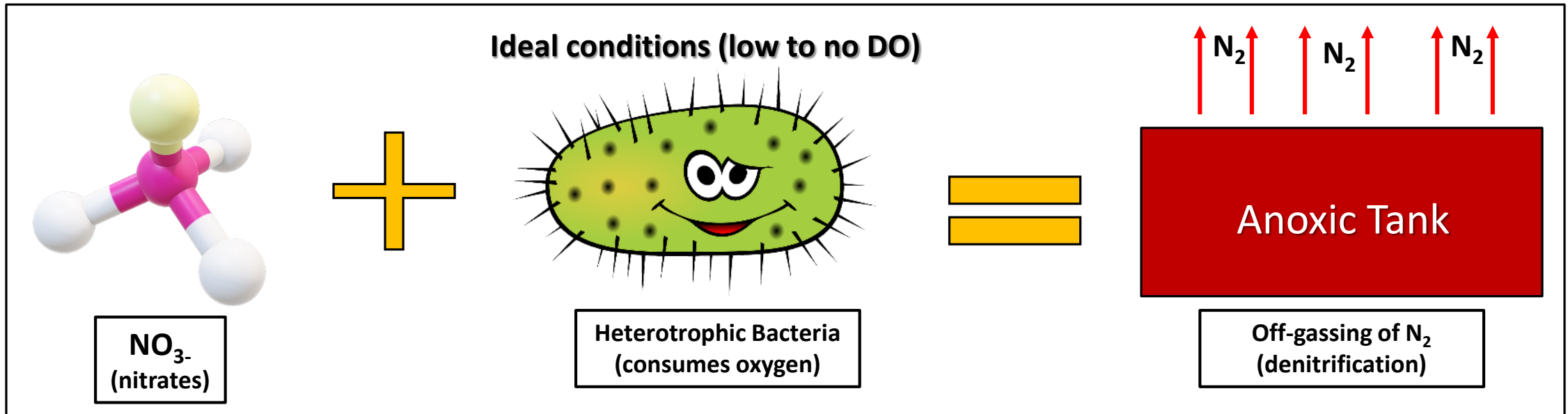


**Carbon Feed**  
(Granulated Sugar)



**Oxygen**  
(Mechanical Blowers)

# The Problem: Too much DO for anoxic conditions



Denitrification requires anoxic conditions of 0.5 mg/L of DO or less.



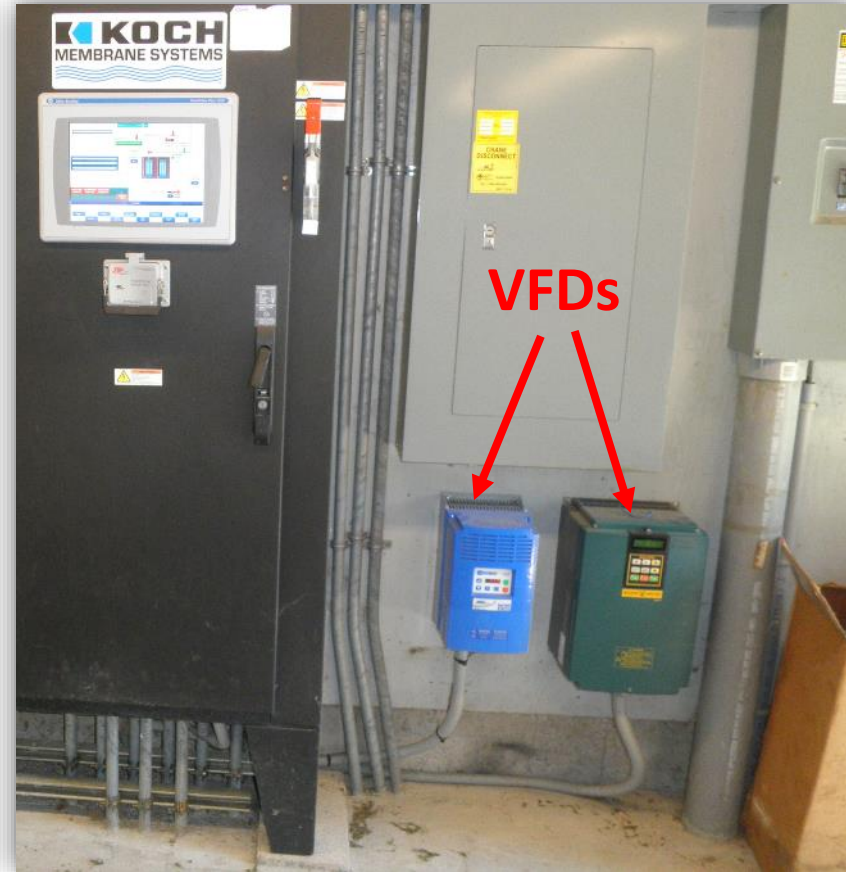
Anoxic Tank No. 1 DO was too high because of high DO flows from the membrane tank recycle pump, and poor air control in the two aeration tanks resulted in very high DO in the mixed liquor.

**Could not denitrify!!**





# The solution: Better air (DO) control



Variable frequency drives allowed for a wider operational range of aeration (DO) coming from the blowers.



# Using Lessons Learned to Inform Solutions

## ***New Plant Upgrades to Include:***

- ✓ **Larger anoxic tank to increase detention time**
- ✓ **Remove coarse bubble diffusers in favor of electric mixers**
- ✓ **Improved tank layout for better treatment**



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# Questions



# Wastewater Workforce Challenges

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**POLL QUESTION: Your facility or utility is currently:**

**A. Appropriately staffed**

**B. Short-staffed**

**C. Hiring**

**D. A and C**

**E. B and C**



# Understaffing can be a major contributor to non-compliance

- More reactive than proactive
- Slower decision-making and response times
- Less time for operator enrichment and advancement

Operators are the most important resource to a wastewater utility



# Workforce issues can be attributed to a wide variety of factors

- Available funding
- Location/available labor pool
- Changing tech and skill requirements
- Utility – union relationships
- Access to training
- Industry awareness and stigma
- Poor management/leadership



# By 2028, about 1/3 of the US water sector workforce will be eligible for retirement.

- 2018 Brookings Institute Report  
*Renewing the Water Workforce: Improving Water Infrastructure and Creating a Pipeline to Opportunity*  
<https://www.brookings.edu/research/water-workforce/>



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**Widespread staff shortages in the water sector would almost certainly lead to negative environmental and public health impacts.**







What's being done?

AWWA/WEF Transformative Issues Symposium on Workforce

Work for Water Website Launch

EPA Announces Water Workforce Initiative



# Resources

## **AWWA Career Center**

<https://careercenter.awwa.org>

## **WEF Career Center**

<https://www.wef.org/jobbank>

## **Work for Water**

<https://www.workforwater.org>





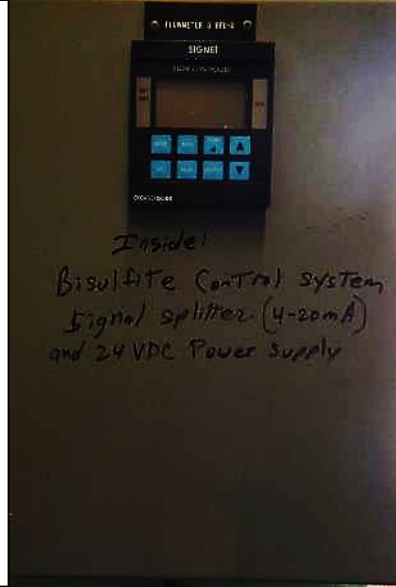
# What can you do about it?

How do you retain staff and promote an educated and effective workforce?





# Examples from Great Barrington WWTP







# Questions

**We strive for continuous improvement.  
Please complete the post webinar survey.**

**Thank You!**