



REGION 9

SAN FRANCISCO, CA 94105

March 21, 2024

Sent via Email only

Jennifer Hodges, General Manager
148821 Havasu Lake Rd.
Havasu Lake, California 92363

Dear Jennifer Hodges:

I am writing to follow-up on the precautionary Boil Water Notice that my office directed you to issue to your consumers on February 8, 2024. My communication on February 14th further detailed the criteria that the water system must meet to resolve the acute threat to your water consumers. Those required actions included submitting complete monthly operating report (MOR) data and ensuring all instrumentation has been calibrated. To date EPA has not received a copy of the February 2024 MOR which was due on February 10, nor evidence that instrument calibration is occurring. Therefore, effective immediately, we are requiring that the Havasu Water Company (HWC) reissue the attached precautionary boil water notice to all customers of the water system.

The notice must remain in place until further directed and EPA can determine from operating records and monthly reports that the treatment plant is meeting all turbidity removal, disinfection and filtration performance standards in regulations.

EPA has received complaints from HWC consumers that they failed to receive the initial boil water advisory. Notices must be hand delivered to residents directly in-person or put in their mailbox. A copy of the Boil Water Notice should also be included with their monthly bills. The HWC is responsible for ensuring that all residents, including part time residents, receive the notice. In cases where residents cannot be reached through the aforementioned methods, they must be informed through email. Once distributed, please send a copy of the completed notice and a delivery certification form to EPA. Please contact Annie Wan at 415-972-3845 or wan.hong@epa.gov with any questions.

Sincerely,

**EMMANUELLE
RAPICAVOLI**

Emmanuelle Ropicavoli
Manager, Tribal Drinking Water Section

Digitally signed by EMMANUELLE
RAPICAVOLI
Date: 2024.03.21 12:54:53 -0700

Enclosures

cc: Sean Chapin, Operator
Pat Hoban, Treatment Operator
Patrick Webb, Legal Counsel