



REGION 9

SAN FRANCISCO, CA 94105

Sent via Email only

February 8, 2024

Jennifer Hodges, General Manager
148821 Havasu Lake Rd.
Havasu Lake, California 92363

Dear Jennifer Hodges:

EPA Region 9 received incomplete December 2023 and January 2024 monthly operating reports (MORs) for the Havasu Water Company public water system. The MOR demonstrates a water system's compliance with the Surface Water Treatment Rule (SWTR) requirements and ensures the effective operation of the treatment plant. Compliance with the SWTR is one barrier for surface water system to ensure water delivered to its customers is safe to drink.

While the water system continues to conduct required coliform testing, the water system has failed to report daily lowest chlorine residuals, measure most disinfection contact time performance metrics on days the treatment plant was in operation, and regularly calibrate its instruments. EPA cannot effectively evaluate the safety of the drinking water due to the lack of surface water treatment and chlorine residual reporting. Effective immediately, we are requiring that the company issue the attached precautionary boil water notice to the customers of the water system.

The precautionary boil water notice must remain in place until further directed and EPA can determine from operating records and monthly reports that the treatment plant is meeting all turbidity removal, disinfection and filtration performance standards in regulations.

Notices should be hand delivered to residents directly in-person or put in their mailbox. In cases where residents cannot be reached through the aforementioned methods, they should be informed through email. Once distributed, please send a copy of the completed notice and a delivery certification form to EPA. Please contact Annie Wan at 415-972-3845 or wan.hong@epa.gov with any questions.

Sincerely,

**EMMANUELLE
RAPICAVOLI**

Digitally signed by
EMMANUELLE RAPICAVOLI
Date: 2024.02.08 12:30:05
-08'00'

Emmanuelle Rapicavoli
Manager, Tribal Drinking Water Section

Enclosures

1. Boil Water Notice Template
2. Certification of Delivery
3. January MOR with deficient areas highlighted.

cc: Sean Chapin, Operator
Pat Hoban, Treatment Operator
Patrick Webb, Legal Counsel